

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 25th day of May, 2015

In C.G.No:116/ 2014-15/Ongole Circle

Present

Sri P.Venkateswara Prasad
Sri A.Sreenivasula Reddy
Sri T. Rajeswara Rao

Chairperson
Member (Accounts)
Member (Legal)

Between

Sri Anumala Venkata Ramana Sarpanch
S/o Seshaiah
Sunkesula
Sunkesula – Post Office
Peddaraveedu
Prakasam – Dist
523320

Complainant

And

1.Assistant Engineer/Peddaraveedu
2. Assistant Divisional Engineer/Markapur
3.Divisional Engineer/Markapur
4.Superintending Engineer/Operation/Ongole

Respondents

Sri.Anumala Venkata Ramana S/o Seshaiah is a Sarpanch of ,Sunkesula village, Sunkesula –Post Office, Peddaraveedu mandal, Prakasam- Dist. herein called the complainant, in his complaint dt:18-08-2014 filed in the Forum on dt:18-08-2014 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E. Act 2003 has stated that:

C.G.No:116/2014-15/Ongole Circle

1. He is the Sarpanch of Sunkesula village, Sunkesula – Post office, Peddaraveedu mandal ,Prakasam – Dist.
2. He submit that due to heavy loads under SS I Transformer, the motors are burning and hence requested to provide additional DTR.
3. He also stated that due to heightening of Roads, the lines are lowlying.
4. There are no power lines in certain streets due to damages and ageing and also requested to replace the aged conductor.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-1,II & III i.e. the Assistant Engineer/Operation/Paraveedu,Assistant Divisional Engineer/Markapur and Divisional Engineer/Markapur in their combined written submission dt:31.03.2015, received in this office on dt:04.04.2015 stated that:

1. They submits that the estimate is sanctioned and work is completed on 16.02.2015.

Further The respondent-1 , II & III i.e. the Assistant Engineer/Operation/Paraveedu, Assistant Divisional Engineer/Markapur and Divisional Engineer/Markapur in their combined written submission dt:15.05.2015, received in this office on dt:18.05.2015 stated that:

1. Sri Sri.Anumala Venkata Ramana S/o Seshaiyah dated 18.08.2014 lodged a complaint at CGRF then the estimates prepared and sanctioned by DE/O/Markapur vide
 - a. WBS NO:T-2014-03-02-21-02-047, 20 poles insertions
 - b. WBS NO:T-2014-03-02-21-02-046, 39 poles insertions
 - c. WBS NO:T-2014-03-02-21-02-057, 20 poles damage poles

d. WBS NO:T-2014-03-02-21-02-034, 16 KVA- 1Ph –DTR.

According cited above poles are erected , loose lines are replaced and damaged poles are replaced and low voltage problem was solved by erected 16KVA-1Ph-DTR is erected .All the above works are completed on 16.02.2015.

Findings of the Forum:

1. During the Vidyuth Adalth conducted at Markapur on 18.08.2014,Sri Venkata Ramana , the Sarpanch of the panchayat has filed a petition before the Forum stating that
 1. Due to heavy loads under SS-I Transformer, the motors of the borewells are burning
 2. Due to heightening of roads in some streets the lines are lowlying and may cause accidents.
 3. There are no lines in some streets due to damaged or aging ,he has requested for early redressal of the grievances.
2. The Respondents in their joint submission dated 15.05.2015 have stated that they have provided 79 poles and 1 No. additional 16KVA single phase Transformer and completed all the works by 16.02.2015.

ORDER

Since all the grievances of the Complainant has been redressed by the Respondents by 16.02.2015, the case is disposed off accordingly.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters ,Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the 25th day of May 2015.

Sd/-
Member(Legal)

Sd/-
Member(Accounts)

Sd/-
Chairperson

True Copy

Chairperson

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.