

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 25<sup>th</sup> day of March 2015**

**In C.G.No:40/ 2014-15/Ongole Circle**

*Present*

*Sri P.Venkateswara Prasad*  
*Sri A.Sreenivasula Reddy*  
*Sri T. Rajeswara Rao*  
*Sri A. Satish Kumar*

*Chairperson*  
*Member (Accounts)*  
*Member (Legal)*  
*Member (Consumer Affairs)*

*Between*

Sri P. Chinna Konda Reddy  
Yeguvapalem  
Yeguvapalem – Post Office  
Kanigiri Mandal  
Prakasm –Dist

Complainant

**AND**

1.Assistant Engineer/O/Rurals/Kanigiri  
2.Assistant Divisional Engineer/O/Town/Kanigiri  
3.Divisional Engineer/O/Kanigiri  
4.Superintending Engineer/O/Ongole

Respondents

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Sri P. Chinna Konda Reddy is a resident of Yeguvapalem village ,Yeguvapalem Post Office , Kanigiri Mandal, Prakasam -Dist herein called the complainant, In his complaint dt:23.05.2014 filed in the Forum on dt: 23.05.2014 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 has stated that

1. He is a resident of Yeguvapalem village ,Yeguvapalem Post Office ,Kanigiri Mandal,Prakasam - Dist .
2. He has stated that due to fall of tree near Ramulavari Temple over the poles , three poles have been damaged. Though the contractor has erected 3 new poles in place of damaged poles, he has not stringed the conductor/wires owing to this he has been suffering without power supply for his service for one year.
3. He has requested to arrange to string the conductor and restore supply.

Notices were served upon the respondents duly enclosing a copy of complaint.

**The respondent-I i.e. the Assistanat Engineer/ Operation/Rurals/ Kanigiri in his written submission dt:27.02.2015, received in this office on dt:03.03.2015 stated that:**

1. He has submitted that the alternate supply was already provided to the consumer. The damaged LT line also replaced with new LT AB cable on 01.06.2014.

**Findings of the Forum:**

1. On receipt of complaint, the Respondent has initiated action and arranged alternative supply to the complainant.

In view of the above, the Forum passed the following order.

**ORDER**

Since alternative supply has been arranged as per letter of Respondent No 1 and Consumer Grievance is settled .

Accordingly the case is allowed and disposed off

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, 1<sup>st</sup> Floor, 33/11KV Sub-Station, Hyderabad Boat Club Lane, Lumbini Park, Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the day of 25<sup>th</sup> March 2015.

Sd/-

Sd/-

Sd/-

Sd/-

**Member(Legal)**

**Member(C.A)**

**Member(Accounts)**

**Chairperson**

**Chairperson**

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.