

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 25th day of March, 2015

In C.G.No: 103/ 2014-15/Ongole Circle

Present

Sri P.Venkateswara Prasad
Sri A.Sreenivasula Reddy
Sri T. Rajeswara Rao
Sri A. Satish Kumar

Chairperson
Member (Accounts)
Member (Legal)
Member (Consumer Affairs)

Between

Sri Syed Jakeer Hussain
S/o Syed Karim Saheb
Dr.No :17/135
Sadumiya Street
Cumbum – Post Office
Cumbum
Prakasam - Dist
523333

Complainant

AND

1.Assistant Engineer/Cumbum
2.Assistant Divisional Engineer/Cumbum
3.Divisional Engineer/Markapur
4.Superintending/Operation/Ongole

Respondents

Sri Syed.Jakeer Hussain resident of Cumbum village , Jumma Maszid Center ,Cumbum Mandal ,Prakasam – Dist herein called the complainant, In his complaint dt:18-08-2014 filed in the Forum on dt: 18-08-2014 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 has stated that:

1. He is a consumer with Sc.No : 756 Sadumiya Street of Cumbum village of Prakasam –Dist.

2. The power supply was interrupted because of the tripping of transformer so that the people of this area are suffering a lot.
3. He has requested to erect the additional Transformer to overcome the problems of the power supply.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-I i.e. the Assistant Engineer /Operation /Cumbum in his written submission dt:05-03-2015, received in this office on dt:09-03-2015 stated that:

1. The complaint of Sri Syed Jakeer Hussain, Cumbum has been rectified by erecting 1 No. Additional DTR at Jumma Masjid centre under SS-8 vide Sanction No.T-2014-03-02-11-01-016.
2. The consumer representation is also enclosed for redressal of his grievance.

Findings of the Forum:

1. The Complainant in his application to the Forum during the Special Vidyuth Adalath conducted at Cumbum on 18.08.2014 has requested to arrange 1 No additional DTR at SS.8 to avoid frequent tripping of the Transformer.
2. On receipt of notice from the Forum the Respondent No 1 has erected one no Addl.DTR at the location and redressed the grievance.
3. The Complainant has expressed his gratitude to the Forum for having arranged the additional DTR and also requested to withdraw the case.

In view of the above, the Forum passed the following order.

ORDER

Since the Grievance of the complainant as to erection of 1 No of Additional DTR is completed by the Respondents

Accordingly the case is allowed and disposed off

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, 1st Floor, 33/11KV Sub-Station, Hyderabad Boat Club Lane, Lumbini Park, Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the 25th day of March, 2015.

Sd/-
Member(Legal)

Sd/-
Member(C.A)

Sd/-
Member(Accounts)

Sd/-
Chairperson

True Copy

Chairperson

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter