BEFORE THE FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 21st day of April, 2015

In C.G.No:254/2014-15/Ongole Circle

Present

Sri P.Venkateswara Prasad Sri A.Sreenivasula Reddy Sri T. Rajeswara Rao Chairperson Member (Accounts) Member (Legal)

Between

Sri Jyothi Chandraiah C/o Manager SBI(Retd) D.No:8-444-2 Nirmala Nagar Ongole Prakasam - Dist Complainant

And

- 1.Assistant Engineer/Operation/D-I/Ongole
- 2. Assistant Divisional Engineer/Ongole
- 3.Divisional Engineer/Ongole

Respondents

Sri Jyothi Chandraiah is a resident of D.No:8-444-2, Nirmala Nagar ,Ongole Prakasam – Dist herein called the complainant, in his complaint dt:25.03.2015 filed in the Forum on dt:25.03.2015 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E. Act 2003 has stated that:

- 1. He is the resident of D.No:8-444-2, Nirmala Nagar, Ongole Prakasam Dist.
- 2. The Transformer was fixed two feet to his house and public road place it will two times burned and fired several times sparks went in to his house inside.

- 3. He appeals that tenants are afraid and vacate his house and workers for construction and painting work refused to do because of current wires, that road is very rush with public and students it is not advised to fix that without fencing to protect the lifes of the public.
- 4. As per the departmental rules and regulations six feet distance to be maintain from residential house.
- 5. He shall be thank full if the CGRF will pass orders to arrange fencing around the transform and fixing pipes to the above wires which are not create any sparks in rainy season and also not create any problems to public.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-1 i.e. the Assistant Engineer/Operation/D-I/Ongole in his written submission dt:08.04.2015, received in this office on dt:15.04.2015 stated that:

- 1. The Transformer was erected on 07.01.2014 at the load center of the Nirmal Nagar area to avoid the low voltage complaint raised from the Nirmal Nagar public.
- 2. The existing Transformer was erected at the backside of the petitioner's house and the line was passing about 6 feet distance from the house, as per I.E rule 77,79,80 of 1956 the building clearance to be maintained is 1.22 mtrs or 4 feet(The Transformer photo here with submitted for perusal).
- 3. There is no burning and firing complaints reported to the department either from petitioners or from other consumers of Nirmal Nagar area. The Nirmal Nagar felt very happy by rectifying the low voltage problem after erecting the new DTR.
- 4. The Transformer plinth was around 5 feet height from the ground level and the LT wiring cable and LT fuse carriers was covered with 'A' type distribution box for better protection, the Transformer having 3 Nos earth pipes and it was earthed with 4SWG G.I. Wire properly without any joints and loose contacts.
- **5.** Further, it is to submit that as per I.E standers, there is no dangerous and necessity to provide pipes also.

Findings of the Forum:

- 1. Sri J.Chandraiah of Nirmalanagar ,Ongole in his complaint filed before the Forum has stated that the distribution Transformer erected near his house is 2 feet to his house also expressed his apprehensions on the safety
- 2. The Respondent No 1 in his reply to the notice issued by the Forum has submitted that the line was passing about 6 feet distance from the House and as per the I.E Rule 4 feet

is sufficient .He has also submitted that the Transformer plinth was around 5 feet height from the ground level and LT wiring cable and LT fuse carriers were covered with 'A' type distribution box for better protection .The Transformer was also having 3 No earth pipes and it was earthed with 4 SWG GI wire without joints and loose contacts.

ORDER

The Respondents are directed to explain the safety measures taken by them to the Complainant so as to make him free from apprehensions about the safety, the Complainant is advised to file an application before the Respondent officers to along with an undertaking to pay the requisite charges for shifting of the Transformer or line if he is not satisfied with the workdone by the Respondents apart from showing way leave for the same in accordance with clause 52 4 of GTCS issued by The Hon'ble APERC.

Accordingly the case is disposed off.

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, Flat No:401,4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063, within 30 days from the date of receipt of this order.

Signed on this, the 21st day of May 2015.

Sd/- Sd/- Sd/Member(Legal) Member(Accounts) Chairperson

True Copy

Chairperson

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.