

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 30th day of April, 2015

In C.G.No:214/ 2014-15/Ongole Circle

Present

Sri P.Venkateswara Prasad
Sri A.Sreenivasula Reddy
Sri T. Rajeswara Rao

Chairperson
Member (Accounts)
Member (Legal)

Between

Sri Chilukuri Ramachandraiah
D.No:9-325
Martur
Martur – Post Office
Martur
Prakasam – Dist
523301

Complainant

And

1.Assistant Accounts Officer/Martur
2.Assistant Engineer/Martur
3. Assistant Divisional Engineer/Martur
4.Divisional Engineer/Addanki

Respondents

Sri Chilukuri Ramachandraiah is a resident of D.No: 9-325 Martur ,Martur – Post Office Martur Mandal , Prakasam- Dist. herein called the complainant, in his complaint dt:24-02-2015 filed in the Forum on dt:24-02-2015 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E. Act 2003 has stated that:

1. He is the resident of D.No:9-325 Martur,Martur – Post Office , Martur Mandal, Prakasam – Dist .

CG.NO:214/2014-15/ONGOLE CIRCLE

2. He is a domestic consumer with Sc.No:5758,5761 and he is receiving bills since from two years with minimum bill without taking the readings of Meter.
3. So kindly rectify the problem by checking the Meters and revise the bills.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-I i.e, The Assistant Engineer/Operation/Martur in his written submission dt:17.04.2015, received in this office on dt:20.04.2015 stated that:

1. The work is completed and New Meters fixed for Sc.No:5758 Meter serial no:00765835, Make:NPL ,Cap:(5-30) and for Sc.No:5761 Meter Serial No:00730383 Make:NPL ,Cap:(5-30) .

Further The respondent-IV i.e, The Divisional Electrical Engineer/Operation/Addanki in his written submission dt:21.04.2015, received in this office on dt:23.04.2015 stated that:

1. The Consumer has requested to check the energy meters because the consumer is getting minimum bill since more than two years and the work is completed.

Findings of the Forum:

1. Sri C.Ramachandraiah of Martur has lodged a complaint before the Forum on 24.02.2014 stating that he is having two domestic services at Martur and he has been received the power minimum bills without recording any readings for 2 years, though he has been availing supply. Finally he has requested to revise the bills.
2. The Respondents in their submission have simply stated the works completed duly enclosing the statement of the Complainant in which the Complainant has written that both the meters are charged on 27.02.2015.
3. The Respondents have failed in submitting proper reply to the Forum.

ORDER

Since the grievance of the Complainant to replace the defective meters have been complied with by the Respondents, the case is disposed off accordingly with a direction to the Respondent to be more cautious while submitting replies to the Forum.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, 1st Floor, 33/11KV Sub-Station, Hyderabad Boat Club Lane, Lumbini Park, Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the 30th day of April 2015.

Sd/-
Member(Legal)

Sd/-
Member(Accounts)

Sd/-
Chairperson

True Copy

Chairperson

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.