

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 30th day of April, 2015

In C.G.No:213/ 2014-15/Ongole Circle

Present

Sri P.Venkateswara Prasad
Sri A.Sreenivasula Reddy
Sri T. Rajeswara Rao

Chairperson
Member (Accounts)
Member (Legal)

Between

Smt Pujala Subbayamma
W/o Pujala Nageswara Rao
D.No:6/124
Martur
Martur – Post Office
Martur
Prakasam – Dist
523301

Complainant

And

1.Assistant Engineer/Martur
2. Assistant Divisional Engineer/Martur
3.Divisional Engineer/Addanki

Respondents

Smt Pujala Subbayamma W/o Pujala Nageswara Rao is a resident of D.No: 6/124 Martur ,Martur – Post Office Martur Mandal , Prakasam- Dist. herein called the complainant, in her complaint dt:24-02-2015 filed in the Forum on dt:24-02-2015 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E. Act 2003 has stated that:

1. She is the resident of D.No:6/124 Martur,Martur – Post Office , Martur Mandal, Parkasam – Dist .

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2. Backside of her house the electrical lines are passing over and due to the contact of electrical wires the sparks are coming .
3. So Kindly shift the electrical lines which are passing backside of her house.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-I i.e, The Assistant Engineer/Operation/Martur in his written submission dt:17.04.2015, received in this office on dt:20.04.2015 stated that:

1. The Consumer doesn't give willing letter to pay estimate cost.

Further **The respondent-III i.e, The Divisional Electrical Engineer/Operation/Addanki in his written submission dt:21.04.2015, received in this office on dt:23.04.2015 stated that:**

1. The Consumer is not willing to pay the estimate cost for shifting of electrical lines.

Findings of the Forum:

1. During the Vidyuth Adalath held at Martur on 24.02.2015 by the Forum, Smt Pujala Subbayamma of Martur has filed a petition before Forum requesting to arrange the lines passing through near to their house.
2. The Respondents in their submission have stated that despite request by the Respondent No 1, the Complainant is not coming forward to register the application and furnish willingness to pay the cost of estimate to take up the works under DC works.

ORDER

The Complainant is advised to register her application in the CSC and furnish her willingness to the Respondents to pay the Deposits for carrying the shifting of line and get the work completed as per her requirement. The Respondents are directed to appraise the Complainant accordingly.

In view of the above the case is disposed off accordingly.

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If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, 1st Floor, 33/11KV Sub-Station, Hyderabad Boat Club Lane, Lumbini Park, Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the 30th day of April 2015.

Sd/-
Member(Legal)

Sd/-
Member(Accounts)

Sd/-
Chairperson

True Copy

Chairperson

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.