

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 25th day of May 2015

In C.G.No:212/ 2014-15/Ongole Circle

Present

Sri P.Venkateswara Prasad
Sri A.Sreenivasula Reddy
Sri T. Rajeswara Rao

Chairperson
Member (Accounts)
Member (Legal)

Between

Sri SK.MDRafi
D.No:4-32
Valaparla
Valaparla – Post Office
Martur
Prakasam – Dist
523260

Complainant

And

1.Assistant Accounts Officer/Martur
2.Assistant Engineer/Martur
3. Assistant Divisional Engineer/Martur
4.Divisional Engineer/Addanki

Respondents

Sri SK.MDRAFI is a resident of D.No: 4-92 Valaparla ,Valaparala – Post Office Martur Mandal , Prakasam- Dist. herein called the complainant, in his complaint dt:24-02-2015 filed in the Forum on dt:24-02-2015 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E. Act 2003 has stated that:

1. He is the resident of D.No:4-92 – Post Office Valaparla ,Valaparla – Post Office, Martur Mandal, Prakasam – Dist .
2. In his area the electrical wires are ready to break and poles in his area are already broken and they are in fallen stage.

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3. So kindly rectify the problems and do Justice.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-I i.e, The Assistant Engineer/Operation/Martur in his written submission dt:17.04.2015, received in this office on dt:20.04.2015 stated that:

1. The total work is completed.

Further The respondent-IV i.e, The Divisional Electrical Engineer/Operation/Addanki in his written submission dt:21.04.2015, received in this office on dt:23.04.2015 stated that:

1. The Replacment of damaged poles and conductor in Muslim bazaar is completed

Findings of the Forum:

1. Sri Shaik Mohammad Rafi of Valaparla,Martur has filed a petition before the Forum during the Vidyuth Adalath conducted at Martur on 24.02.2015, requesting to replace the damaged conductor and poles in his area.
2. The Respondents in their submission have stated that the grievance of the complainants to replace the damaged conductor and poles have been completed.
3. The complainant in his letter dated 28.02.2015 has confirmed the replacements and expressed his gratitude towards the Respondents for having carried out the works.

ORDER

Since the grievance of the complainant has been redressed by the Respondents immediately, the case is disposed off accordingly .

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters ,Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

Sd/-

Member(Legal)

Sd/-

Member(Accounts)

Sd/-

Chairperson

True Copy

Chairperson

To
The Complainant
The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.