

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 26<sup>th</sup> day of June , 2015**

**In C.G.No:188/ 2014-15/Ongole Circle**

***Present***

***Sri P.Venkateswara Prasad***  
***Sri A.Sreenivasula Reddy***  
***Sri T. Rajeswara Rao***

***Chairperson***  
***Member (Accounts)***  
***Member (Legal)***

***Between***

Sri M.V.Niranajan Gupta  
D.No:2-5-119  
Mahatma Gandhi Centre  
Giddalur Town-Post Office  
Giddalur Rown  
Prakasam-Dist  
523357

Complainant

***And***

1.Assistant Accounts Officer/ERO/Giddalur  
2.Assistant Engineer/Operation/Giddalur  
3.Assistant Divisional Engineer/Operation/Giddalur  
4.Chief General Manager/Operation/Tirupati

Respondents

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Sri.M.V.Niranjan Gupta is a resident of D.No:2-5-119,Mahatma Gandhi Centre, Giddalur Town, Prakasam- Dist. herein called the complainant, in his complaint dt:03.11.2014 filed in the Forum on dt:03.11.2014under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E. Act 2003 has stated that:

1. He is a resident of D.No:2-5-119,Mahatma Gandhi Centre ,Giddalur Town, Prakasam- Dist.

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2. He had purchased 8 acres of land from the Sri Sangana Koteswara Reddy in surrounding areas of Kommanoor and Talapalli village areas , in that land electricity connection ,meter ,pipes and motor are being utilized by him.
3. Since from the 2012 he is paying bills regularly without interruptions .
4. But in recent days a new scheme is came that is why the conductor which they are utilizing are removed.
5. He requested AE in this matter but he is not responded, So kindly do Justice .

Notices were served upon the respondents duly enclosing a copy of complaint.

**The respondent-1 i.e Assistant Accounts Officer /Sub-ERO/Giddalur in his written submission dt:18.03.2015, received in this office on dt:23.03.2015 stated that:**

1. Sri M.V.Niranjan Gupta applied under Right to information Act to SERO/Giddalur on 27.10.2014.
2. This information was supplied by the JAO/SERO/Giddalur on 06.11.2014 to Sri M.V.Niranjan Gupta through professional courier.
3. Further he has enquired over phone with Sri .M.V.Niranjan Gupta and he told information received.
4. Further it is to inform that at present the Agricultural SC.no:21, Kommanoor Distribution in Mundlapadu section existing in the name of Sri S.Nagi Reddy.
5. The application for Right to information act letter and SERO/Giddalur supplied information letter are herewith submitting for taking further necessary action please.
6. Further , it is to kindly inform that, this case is purely technical matter and related accounts information were passed to the Sri.M.V.Niranjan Gupta.

**The respondent-3 i.e Assistant Divisional Engineer/Operation/Giddalur in his written submission dt:02.06.2015, received in this office on dt:16.06.2015 stated that:**

1. Sri M.V.Niranjan Gupta and other have purchased agricultur land at the extent of 2.0 acres from Sri Sangana Koteswara Reddy S/o Nagi Reddy at Kommunoor and Kotha kota villages in Giddalur Mandal on 12.01.2012 , and registered at Sub-Register Office,Giddalur .In his representation he requested for change of Agriculture Sc.No:21 of Kommunoor Village.
2. He was already clarified to the consumer that, he have to produce required documents for change of name of Agriculture connection for taking further action. But he has not filed L.T application and produced required documents for change of name of agriculture connection so far.
3. The Sc.No:21 of Agriculture connection in the name of S.Nagi Reddy, Kommunoor village.

**Findings of the Forum:**

1. Sri M.V.Niranjan Gupta of Giddalur has lodged a complaint before the Forum and requested to arrange title transfer of the Agricultural service in his name for the Agricultural land purchased by him.
2. The Respondent No 3 in his submission has stated that he has already requested the complainant to register his application in the customer Service Centre along with valid documents for effecting the name transfer.

**ORDER**

In the circumstances explained above, the complainant is advised to register his name transfer application with Customer Service centre at the office of the Respondent No3 and produce the valid documents including his Record of Rights over the property and bore well so as to enable the Respondent to transfer the Agriculture service in the Complainants name.

The Respondents are directed to effect the name transfer duly following procedures and guidelines issued there under.

The case is disposed off accordingly.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4<sup>th</sup> Floor, Ashoka Chambers, Opposite to MLA Quarters ,Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the 26<sup>th</sup> day of June 2015.

Sd/-  
**Member(Legal)**

Sd/-  
**Member(Accounts)**

Sd/-  
**Chairperson**

**True Copy**

**Chairperson**

To  
The Complainant  
The Respondents  
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

