

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 28<sup>th</sup> day of April 2015**

**In C.G.No:179/ 2014-15/Ongole Circle**

***Present***

***Sri P.Venkateswara Prasad***  
***Sri A.Sreenivasula Reddy***  
***Sri T. Rajeswara Rao***

***Chairperson***  
***Member (Accounts)***  
***Member (Legal)***

***Between***

Sri Katari Satyanarayana  
S/o Sri Ramulu  
D.No:- 2- 47 -1  
Parchoor Village  
Parchoor – Post Office  
Parchoor Mandal  
Prakasam – Dist  
523169

Complainant

***AND***

1.Assistant Engineer/Operation/Parchoor Respondents  
2. Assistant Divisional Engineer/Operation/Parchoor  
3.Divisional Engineer/Operation/Chirala  
4.Superintending Engineer/Operation/Ongole

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Sri Katari Satyanarayana S/o Sri Ramulu is a resident of D.No :2-47-1 Parchoor village ,Parchoor – Post Office , Parchoor Mandal, Prakasam - Dist. herein called the complainant, In his complaint dt:16-10-2014 filed in the Forum on dt: 16-10-2014 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 has stated that:

1. He is a resident of Parchoor village , Parchoor – Post Office , Parchoor mandal , Prakasam – dist.
2. He submits that the conductor/wires are touching the people due to the heightening of roads passing by are facing problems.

Notices were served upon the respondents duly enclosing a copy of complaint.

CG NO:179/2014-15/ONGOLE CIRCLE

**The respondent-II i.e. the Assistant Divisional Engineer /Operation /Parchoor in written submission dt: 31.03.2015, received in this office on dt:01.04.2015 stated that:**

1. The rectification of lowlying lines at parchur village against CG.No 179/14-15 was completed on 15.11.2014 by erecting middle poles.

**Findings of the Forum:**

1. Sri Katari Sathyanarayana of Parchoor village has lodged a complaint before the Forum during the Vidyuth Adalath conducted at Chirala on 16.10.2014 requesting to rectify the low lying lines by providing middle poles to heighten the lines.
2. The Respondents in their submission have stated that the works as required by the complainant have been provided on 15.11.2014.
3. During the Telephonic conversation with the Complainant at 1.20pm on 26.04.2015, the Complainant has expressed his happiness and conveyed his thanks towards the Respondents for having completed the works.

**ORDER**

Since the grievance of the Complainant is fully redressed by the Respondents by providing middle poles, the case is disposed off accordingly.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, 1<sup>st</sup> Floor, 33/11KV Sub-Station, Hyderabad Boat Club Lane, Lumbini Park, Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the 28<sup>th</sup> day of April 2015.

Sd/-  
**Member(Legal)**

Sd/-  
**Member(Accounts)**

Sd/-  
**Chairperson**

**True Copy**

**Chairperson**

To  
The Complainant  
The Respondents  
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

