

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 30th day of April 2015

In C.G.No:99/ 2014-15/Ongole Circle

Present

Sri P.Venkateswara Prasad
Sri A.Sreenivasula Reddy
Sri T. Rajeswara Rao

Chairperson
Member (Accounts)
Member (Legal)

Between

Sri Ammireddy Rami Reddy
S/o Balakasi Reddy
D.No:10/1064Z-17
Jawaharnagar Colony
Markapur – Post Office
Markapur
Prakasam - Dist
523316

Complainant

AND

1.Assistant Engineer/Markapur
2.Assistant Divisional Engineer/ Markapur
3.Divisional Engineer/Markapur

Respondents

Sri Ammireddy Rami Reddy S/o Balakasi Reddy is a resident of D.No : 10/1064Z-17 ,JawaharNagar Colony,Markapur – Post Office, Markapur Mandal , Prakasm – Dist, herein called the complainant, In his complaint dt:18-08-2014 filed in the Forum on dt: 18-08-2014 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 has stated that:

CG.NO:99/2014-15/ONGOLE CIRLCE

1. He is a resident of D.No:10/1064Z-17 Jawahar Nagar Colony, Markapur – Post Office, Markapur Mandal, Prakasam – Dist.
2. There are frequent interruptions in power supply emanating from Gundlakamma Sub Station.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-I & II & III i.e. the Additional Assistant Engineer, Assistant Divisional Engineer, Divisional Engineer / Operation /Markapur in their combined written submission dt:31.03.2015, received in this office on dt:08.04.2015 stated that:

1. The interruptions of supply to Sri A.RamiReddy, D.No:10-1064Z-17, JawaharNagar Colony - Markapur was rectified by changing the 11KV A.B.Switch, on the Existing Distribution Transformer S.S.No.98 of Markapur Town on 26.09.2014.
2. The estimate for providing of 11KV A.B. Switches was sanction No.W.B.S.No.T-2014-03-02-21-01-028.

Findings of the Forum:

1. During the Adalath conducted at Markapur Subdivision on 18.08.2014 by the Forum, Sri A.Rami Reddy of JawaharNagar has filed a petition before the Forum requesting to provide uninterrupted power supply since they are suffering from frequent interruptions of power supply emanating from Gundlakamma Sub Station.
2. On receipt of notices from the Forum, the Respondent Officers have taken remedial measures and provided a 11KV AB Switch.
3. The Complainant has expressed his satisfaction on the action initiated by the Respondents in resolving the grievance.

ORDER

Since the Complainant himself has expressed his satisfaction on the action of the Respondents in handling the grievance by providing 11KV AB Switch, the case is disposed off accordingly.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, 1st Floor, 33/11KV Sub-Station, Hyderabad Boat Club Lane, Lumbini Park, Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the 30th day of April 2015.

Sd/-
Member(Legal)

Sd/-
Member(Accounts)

Sd/-
Chairperson

True Copy

Chairperson

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.