

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 30th day of April 2015

In C.G.No:178/ 2014-15/Ongole Circle

Present

Sri P.Venkateswara Prasad
Sri A.Sreenivasula Reddy
Sri T. Rajeswara Rao

Chairperson
Member (Accounts)
Member (Legal)

Between

Smt K.Ganga Bhavani
Sarpanch
D.No:- 3- 171
Nagulapalem Village
Nagulapalem – Post Office
Parchoor Mandal
Prakasam – Dist
523169

Complainant

AND

1.Assistant Engineer/Operation/Parchoor Respondents
2. Assistant Divisional Engineer/Operation/Parchoor
3.Divisional Engineer/Operation/Chirala
4.Superintending Engineer/Operation/Ongole

Smt K.Ganga Bhavani , Sarpanch is a resident of D.No:3-171 , Nagulapalem village ,Nagulapalem – Post Office , Parchoor Mandal, Prakasam - Dist. herein called the complainant, In her complaint dt:16-10-2014 filed in the Forum on dt: 16-10-2014 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 has stated that

1. She is a resident of Nagulapalem village ,Nagulapalem - Post Office,Parchoor mandal , Prakasam – Dist.

CG.NO:178/2014-15/ONGOLE CIRCLE

2. She submits that for providing of 9 Nos 200A Horizontal AB Switches to 11 KV Parchoor feeder

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-II i.e. the Assistant Divisional Engineer /Operation /Parchoor in written submission dt: 31.03.2015, received in this office on dt:01.04.2015 stated that:

1. He submits that providing of line AB Switch at Parchoor village against CG No.178/2014-15 was completed on 15.11.2014.

Findings of the Forum:

1. Smt K.Ganga Bhavani Sarpanch of Nagulapalem panchayat has lodged a complaint before the Forum on 16.10.2014 during the Vidyuth Adalath conducted at Chirala requesting to provide AB Switches in 11KV line so as to minimise interruptions .
2. The Respondents in their submission has stated that 9 no's AB Switches have been provided on 15.11.2014.
3. The Complainant in her letter addressed to CGRF has also confirmed about providing of 11KVAB Switches to the 11KV Parchoor feeder.

ORDER

The grievance of the Complainant for providing of 11KV AB Switches has been promptly handled by the Respondents and hence the case is disposed off accordingly.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, 1st Floor, 33/11KV Sub-Station, Hyderabad Boat Club Lane, Lumbini Park, Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the 30th day of April 2015.

Sd/-
Member(Legal)

Sd/-
Member(Accounts)

Sd/-
Chairperson

True Copy

Chairperson

To
The Complainant
The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.