

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 28<sup>th</sup> day of April 2015**

**In C.G.No:177/ 2014-15/Ongole Circle**

***Present***

***Sri P.Venkateswara Prasad***  
***Sri A.Sreenivasula Reddy***  
***Sri T. Rajeswara Rao***

***Chairperson***  
***Member (Accounts)***  
***Member (Legal)***

***Between***

Sri Makkena Sekhar Babu  
S/o Rama Subbaiah  
D.No:- 1-33  
Veerannapalem Village  
Veerannapalem – Post Office  
Parchoor Mandal  
Prakasam – Dist  
523169

Complainant

***AND***

1.Assistant Engineer/Operation/Parchoor Respondents  
2. Assistant Divisional Engineer/Operation/Parchoor  
3.Divisional Engineer/Operation/Chirala  
4.Superintending Engineer/Operation/Ongole

\*\*\*

Sri Makkena Sekhar Babu S/o Rama Subbaiah is a resident of D.No:1-33,Veerannapalem ,Verrannapalem – Post Office,Parchoor Mandal, Prakasam - Dist. herein called the complainant, In his complaint dt:16-10-2014 filed in the Forum on dt: 16-10-2014 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 has stated that

1. He is a resident of Veerannapalem village ,Veerannapalem post office,Parchoor mandal , Prakasam – Dist.

CG NO:177/2014-15/ONGOLE CIRCLE

2. He submits that replacement of damaged cable which is erected in past 1968.
3. In replacement of Iron poles and short poles with 9.1 mtrs PSCC poles.
4. Erection of new cable for newly formed colony.

Notices were served upon the respondents duly enclosing a copy of complaint.

**The respondent-III i.e. the Divisional Electrical Engineer /Operation /Chirala in written submission dt: 26.11.2014, received in this office on dt:27.11.2014 stated that:**

1. He submits that an estimate is prepared by Additional Assistant Engineer/Operation/Parchur for replacement of short poles at various location's in Veerannapalem village and submitted vide .Lr.No.AAE/O/PCR/D.No.410/14,dated.31.10.2014.
2. The estimate is sanctioned vide sanction no.SDR/IMP/133/2014-15.
3. The Assistant Engineer,Operation,Parchur is instructed to complete the work within one month.

Further **The respondent-II i.e. the Assistant Divisional Engineer /Operation /Parchoor in written submission dt: 31.03.2015, received in this office on dt:01.04.2015 stated that:**

1. He submits that replacement of short poles and middle poles and AB cable at Veerannapalem against CG.No:177/14-15 was completed on 13.11.2014.

**Findings of the Forum:**

1. Sri Makkena Sekhar Babu , the Sarpanch of Veerannapalem Gram Panchayat has made a complaint before the Forum during the Vidyuth

Adalath conducted at Chirala on 16.10.2014, requesting to replace the damaged cable and provide new lines and intermediate poles.

2. The Respondents have completed the works on 13.11.2014.
3. During the Teleconference with Sarpanch to his mobile no 9949197035 on 26.04.2015 at about 12.45 pm , it is confirmed by the Sarpanch that the works as requested by the complainant are performed in full and the Sarpanch has also expressed his happiness for the same.

**ORDER**

Since the grievance of the Complainant has been redressed by the Respondents by providing additional lines and intermediate poles and replacing the damaged cable, the case is disposed off accordingly.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, 1<sup>st</sup> Floor, 33/11KV Sub-Station, Hyderabad Boat Club Lane, Lumbini Park, Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the 28<sup>th</sup> day of April 2015.

Sd/-  
**Member(Legal)**

Sd/-  
**Member(Accounts)**

Sd/-  
**Chairperson**

**True Copy**

**Chairperson**

To  
The Complainant  
The Respondents  
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.