

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 06th day of August , 2015

In C.G.No:121/ 2014-15/Ongole Circle

Present

Sri P.Venkateswara Prasad
Sri A.Sreenivasula Reddy
Sri T. Rajeswara Rao

Chairperson
Member (Accounts)
Member (Legal)

Between

Sri Nali Sreenu
S/o Kondaiah
D.No:3-82
Thammadapalli
Thangirallapalli – Post Office
Peddaraveedu
Prakasam – Dist
523320

Complainant

And

1.Assistant Engineer/Peddaraveedu
2. Assistant Divisional Engineer/Markapur
3.Divisional Engineer/Markapur
4.Superintending Engineer/Operation/Ongole

Respondents

Sri.Nali Sreenu S/o Kondaiah is a resident of Thammadapalli village, Thangirallapalli – Post office ,Peddaraveedu mandal, Prakasam- Dist. herein called the complainant, in his complaint dt:18-08-2014 filed in the Forum on dt:18-08-2014 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E. Act 2003 has stated that:

1. He is the resident of Thammadapalli village ,Thangirallapalli post office, Peddaraveedu mandal ,Prakasam – Dist.
2. He is agricultural consumer with service no:182 he had power supply to his service by SS II Transformer in Thangirallapalli village.
3. Now the Transformer is removed due to the HVDS programme
4. So kindly place the Transformer to avoid the problems to him.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-1 i.e. the Assistant Engineer/Operation/Paraveedu,Assistant Divisional Engineer/Markapur and Divisional Engineer/Markapur in their combined written submission dt:31.03.2015, received in this office on dt:04.04.2015 stated that:

1. The estimate is sanctioned and demand notice is sent to the concerned farmer (WBS No:A-0156.03.02.21.02.0135).But the concerned farmer is not paid the Demand draft. When the farmer pays the demand drafts the work will be completed.

Further The respondent-1 i.e. the Assistant Engineer/Operation/Paraveedu,Assistant Divisional Engineer/Markapur and Divisional Engineer/Markapur in their combined written submission dt:31.07.2015, received in this office on dt:01.08.2015 stated that:

1. The estimate is sanctioned and sanction demand notice is sent to the concerned farmer (WBS No:A-0156.03.02.21.02.0135). The consumer has paid the demand draft (PN.No:348299 dt:08.04.2015) with agl priority list The SE/O/Ongole allotted the Transformer.
2. The work order is taken by the Contractor and work is completed on 29.07.2015.

Findings of the Forum:

1.During the Vidyut Adalath conducted at Markapur on 18.08.2014,Sri N.Sreenu and two others have filed a petition before the Forum stating that during the implementation of HVDS system, the existing 100 KVA DTR was removed and the new small rated Transformer was not erected and hence requested to arrange one number 25 KVA distribution Transformer.

2. The Respondent No 1 ,2 & 3 in their submission dated 31.07.2015 received through fax on 01.08.2015 have stated that after getting the sanctioned estimate and after receipt of requisite estimated amount from the complainants a new 25 KVA Distribution.

Transformer was erected on 31.07.2015 and thus the grievance of the complainants have been resolved.

3.Since the complainants have arranged the payment of estimated amount on 08.04.2015 only and DTR was allotted as per the priority , the delay was occurred.

ORDER

Since the grievance of the Complainants to erect 25 KVA distribution Transformer to cater to their needs of 3 Agricultural Services have been completed on 31.07.2015, The case is disposed accordingly.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters ,Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the 06th day of August 2015.

Sd/-
Member(Legal)

Sd/-
Member(Accounts)

Sd/-
Chairperson

True Copy

Chairperson

To
The Complainant
The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.