

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 30<sup>th</sup> day of April, 2015**

**In C.G.No:120/ 2014-15/Ongole Circle**

***Present***

***Sri P.Venkateswara Prasad***  
***Sri A.Sreenivasula Reddy***  
***Sri T. Rajeswara Rao***

***Chairperson***  
***Member (Accounts)***  
***Member (Legal)***

***Between***

Sri Nakka Venkata Ramana  
S/o Venkata Swamy  
Bhagath Singh Colony  
Markapur – Post Office  
Markapur  
Prakasam – Dist  
523316

Complainant

***And***

1.Assistant Engineer/Markapur Town  
2. Assistant Divisional Engineer/Markapur  
3.Divisional Engineer/Markapur

Respondents

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Sri.Nakka Venkata Ramana S/o Venkata Swamy is a resident of Bhagath Singh Colony , Markapur – Post Office , Markapur , Prakasam- Dist. herein called the complainant, in his complaint dt:18-08-2014 filed in the Forum on dt:18-08-2014 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E. Act 2003 has stated that:

1. He is the resident Bhagath Singh Colony ,Markapur – Post Office ,Markapur Mandal ,Prakasam – Dist with service no:6509.

CG.NO:120/2014-15/ONGOLE CIRCLE

2. In his colony and near to his house 2 poles are damaged and ready to collapse.
3. So kindly rectify the problem by replacing the new poles..

Notices were served upon the respondents duly enclosing a copy of complaint.

**The respondent-1,II & III i.e. the Additional Assistant Engineer/Operation/Markapur Town,Assistant Divisional Engineer/Markapur and Divisional Engineer/Markapur in their combined written submission dt:31.03.2015, received in this office on dt:08.04.2015 stated that:**

1. The damaged pole at the house of the Sri Nakka Venkata Ramana, Markapuram town was replaced with the new pole on 25.09-2014.
2. The Estimate for replacement of damage pole was sanction under S.D.R.IMP No.490/14-15,W.B.S.No.T-2014-03-02-21-01-025.

**Findings of the Forum:**

1. Sri N.Venkata Ramana of BhagathSingh Colony ,Markapur filed a petition before the Forum during the Vidyuth Adalath conducted at Markapur on 18.08.2014 and requested to replace the 2 damaged poles near his residence.
2. The Respondents 1,2 & 3 in their Joint submission have stated that the damaged poles were replaced with healthy one on 25.09.2014.

**ORDER**

Since the grievance of the Complainant for replacement of damaged poles are performed by the Respondents the case is disposed off accordingly.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, 1<sup>st</sup> Floor, 33/11KV Sub-Station, Hyderabad Boat Club Lane, Lumbini Park, Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the 30<sup>th</sup> day of April 2015.

Sd/-  
**Member(Legal)**

Sd/-  
**Member(Accounts)**

Sd/-  
**Chairperson**

**True Copy**

**Chairperson**

To  
The Complainant  
The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.