

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 22nd day of June, 2015

In C.G.No:118/ 2014-15/Ongole Circle

Present

Sri P.Venkateswara Prasad
Sri A.Sreenivasula Reddy
Sri T. Rajeswara Rao

Chairperson
Member (Accounts)
Member (Legal)

Between

Smt Dudekula Hussain Bi
W/O Rasool
Thangirallapalli
Thangirallapalli – Post Office
Peddaraveedu
Prakasam – Dist
523320

Complainant

And

1.Assistant Engineer/Peddaraveedu
2. Assistant Divisional Engineer/Markapur
3.Divisional Engineer/Markapur
4.Superintending Engineer/Operation/Ongole

Respondents

Smt Dudekula Hussain Bi W/O Rasool is a resident of Thangirallapalli village, Thangirallapalli – Post office ,Peddaraveedu mandal, Prakasam- Dist. herein called the complainant, in her complaint dt:18-08-2014 filed in the Forum on dt:18-08-2014 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E. Act 2003 has stated that:

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1. She is the resident of Thangirallapalli village ,Thangirallapalli post office, Peddaraveedu mandal ,Prakasam – Dist with Sc.No:479.
2. She submits that service connection is released but Transfromer and LT lines are not sanctioned.
3. She lodged a complaint in CGRF Forum for Justice.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-1 i.e. the Assistant Engineer/Operation/Paraveedu,Assistant Divisional Engineer/Markapur and Divisional Engineer/Markapur in their combined written submission dt:02.06.2015, received in this office on dt:05.06.2015 stated that:

1. Sri Dudekula Hussainbi W/ Rasool of Thangirallapalli village ,Thangirallapalli post office, Peddaraveedu mandal ,Prakasam – Dist is filed case in Vidyuth Adalath on 18.08.2014. The estimate is prepared ,sanctioned and DD's are paid and LT line is erected and the work is completed on through HVDS 1.06.2015.

Findings of the Forum:

1. During the Vidyuth Adalath conducted at Markapur sub division by the Forum on 18.08.2014,Smt D.Hussain Bee of Thangirallapalle has lodged a petition before the Forum and stated that the Transformer and line are not erected for their service and hence requested to provide the same and do Justice.
2. The Respondent No 1 in his submission dated 02.06.2015 received at Forum on 05.06.2015 has stated that the lines were laid and Transformer charged as per the request of the complainant on 01.06.2015 .The Respondent has also enclosed a letter from the Complainant addressed to the Chairperson, CGRF informing that the Respondent officers have completed the works as requested by them.

ORDER

Since the grievance of the complainant has been redressed by the Respondents by providing LT lines and erecting distribution Transformer, the case is disposed off accordingly.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters ,Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the 22nd day of June 2015.

Sd/-
Member(Legal)

Sd/-
Member(Accounts)

Sd/-
Chairperson

True Copy

Chairperson

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.