

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 28th day of April , 2015

In C.G.No:115/ 2014-15/Ongole Circle

Present

Sri P.Venkateswara Prasad
Sri A.Sreenivasula Reddy
Sri T. Rajeswara Rao

Chairperson
Member (Accounts)
Member (Legal)

Between

Smt Mekala Naga Pavani
Sarpanch
Thokapalli
Thokapalli – Post Office
Peddaraveedu
Prakasam – Dist
523320

Complainant

And

1.Assistant Engineer/Peddaraveedu
2. Assistant Divisional Engineer/Markapur
3.Divisional Engineer/Markapur
4.Superintending Engineer/Operation/Ongole

Respondents

Smt Mekala Naga Pavani is a resident of Thokapalli village, Thokapalli – Post office ,Peddaraveedu Mandal, Prakasam- Dist. herein called the complainant, in her complaint dt:18-08-2014 filed in the Forum on dt:18-08-2014 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E. Act 2003 has stated that:

1. She is resident of Thokapalli village , Thokapalli post office, Peddaraveedu Mandal ,Prakasam – Dist.

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2. In her village the electrical lines and poles are erected in 1967 and they are in final stage.in a week one or two lines are getting very damaged.
3. Due to more service connections the power supply is interrupted, erect single phase Transformer.
4. So kindly erect new poles and replace damaged lines with new lines and avoid accidents.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-1& II &III i.e. the Assistant Engineer/Operation/Peddaraveedu,Assistant Divisional Engineer/Markapur and Divisional Engineer/Markapur in their combined written submission dt:31.03.2015, received in this office on dt:04.04.2015 stated that:

1. They submits that the estimate is sanctioned work is completed on 14.02.2015.

Findings of the Forum:

1. During the Vidyuth Adalath conducted at Markapur on 18.08.2014 by the Forum , Smt Mekala Naga Pavani the Sarpanch of Thokapalli Panchayat has lodged a complaint before the Forum stating that the lines and poles laid during 1967 are in ruin condition and requested to arrange new lines and poles also requested to provide new Transformers.
2. The Respondents in their Joint submission dated 31.03.2015 have stated that the works as requested by the complainant have been completed on 14.02.2015.

ORDER

Since the grievance of the complainant has been redressed by the Respondents on 14.02.2015, the case is disposed off accordingly.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, 1st Floor, 33/11KV Sub-Station, Hyderabad Boat Club Lane, Lumbini Park, Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the 28th day of April 2015.

Sd/-
Member(Legal)

Sd/-
Member(Accounts)

Sd/-
Chairperson

True Copy

Chairperson

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.