

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 20<sup>th</sup> day of April, 2015**

**In C.G.No:112/ 2014-15/Ongole Circle**

***Present***

***Sri P.Venkateswara Prasad***  
***Sri A.Sreenivasula Reddy***  
***Sri T. Rajeswara Rao***

***Chairperson***  
***Member (Accounts)***  
***Member (Legal)***

***Between***

Sri Gumma Avulaiah  
S/o Bakkaiah  
Thangirallapalli  
Thangirallapalli – Post Office  
Peddaraveedu  
Prakasam – Dist  
523320

Complainant

***And***

1.Assistant Engineer/Paraveedu  
2. Assistant Divisional Engineer/Markapur  
3.Divisional Engineer/Markapur  
4.Superintending Engineer/Operation/Ongole

Respondents

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Sri.Gumma Avulaiah S/o Bakkaiah is a resident of Thangirallapalli village, Thangirallapalli – Post office ,Peddaraveedu mandal, Prakasam- Dist. herein called the complainant, in his complaint dt:18-08-2014 filed in the Forum on dt:18-08-2014 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E. Act 2003 has stated that:

1. He is the resident of Thangirallapalli village ,Thangirallapalli post office, Peddaraveedu mandal ,Prakasam – Dist.
2. He had 5 acres of land in survey no : 43 with agricultural service no :355.
3. Recently under the S.S.4.100KV Transformer is removed ,so kindly sanction new transformer to his borewell.
4. He has also stated that he is a physically handicapped person and he is mainly dependent on agriculture only.

Notices were served upon the respondents duly enclosing a copy of complaint.

**The respondent-1,II &III i.e. the Assistant Engineer/Operation/Paraveedu,Assistant Divisional Engineer/Markapur and Divisional Engineer/Markapur in their combined written submission dt:31.03.2015, received in this office on dt:04.04.2015 stated that:**

1. They submits that the estimate is sanctioned .and the work is completed through the HVDS wing .The work is completed on 19.01.2015.

**Findings of the Forum:**

1. During the special vidyuth adalath conducted at Markapur on 18.8.2014 by the Forum, Sri G.Avulaiah of Thangirallapalli ,Peddaraveedu has lodged a complaint before the Forum stating that he is having an ASC No:355 and during recent times while conversion of supply into LT less system i.e HVDS , his service has been omitted to be connected with the HVDS and hence requested to arrange Distribution Transformer
2. The Respondents after getting the estimates sanctioned have erected one no DTR on 19.01.2015.

**ORDER**

Since the grievance of the complainant as to providing of Distribution Transformer concerned has been completed on 19.01.2015, the case is disposed off accordingly.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, 1<sup>st</sup> Floor, 33/11KV Sub-Station, Hyderabad Boat Club Lane, Lumbini Park, Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the 20<sup>th</sup> day of April 2015,

Sd/-  
**Member(Legal)**

Sd/-  
**Member(Accounts)**

Sd/-  
**Chairperson**

**True Copy**

**Chairperson**

To  
The Complainant  
The Respondents  
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.