

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 25th day of August, 2015

In C.G.No:111/ 2014-15/Ongole Circle

Present

Sri P.Venkateswara Prasad
Sri A.Sreenivasula Reddy
Sri T. Rajeswara Rao

Chairperson
Member (Accounts)
Member (Legal)

Between

Sri Murari Pedda Ellaiah
S/o Rajaiah
Ramayapalem
Sanikavaram – Post Office
Peddaraveedu
Prakasam – Dist
523320

Complainant

And

1.Assistant Engineer/Peddaraveedu
2. Assistant Divisional Engineer/Markapur
3.Divisional Engineer/Markapur
4.Superintending Engineer/Operation/Ongole

Respondents

Sri.Murari Pedda Ellaiah S/o Rajaiah , Ramayapalem village,Sanikavaram – Post office ,Peddaraveedu Mandal, Prakasam- Dist. herein called the complainant, in his complaint dt:18-08-2014 filed in the Forum on dt:18-08-2014 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E. Act 2003 has stated that:

1. He is the resident of Ramayapalem village, Sanikavaram –Post office, Peddaraveedu Mandal ,Prakasam – Dist.

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2. In his village H.V.D.S. work completed. APSPDCL staff given wide publicity for new service connections.
3. In his village the farmers applied for new connections and after new connections are released for 19 farmers .
4. But DTR is not installed and not given power supply, So kindly do Justice.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-1 ,II &III i.e. the Assistant Engineer/Operation/Paraveedu,Assistant Divisional Engineer/Markapur and Divisional Engineer/Markapur in their combined written submission dt:31.03.2015, received in this office on dt:04.04.2015 stated that:

1. They submits that the estimate is sanctioned and Demand Notice is given to Complainant.The Complainant paid SL,LD and SD charges on 26.03.2015. After sanction of work order the work will be completed.

Further The respondent-1 ,II &III i.e. the Assistant Engineer/Operation/Paraveedu,Assistant Divisional Engineer/Markapur and Divisional Engineer/Markapur in their combined written submission dt:18.08.15, received in this office on dt:22.08.15 stated that:

1. The estimate sanctioned the DDs are paid by the consumer. The work is completed on 14.08.2015.

Findings of the Forum:

1. Sri Murari Pedda Yellayya of Ramayapalem , Sanikavaram , Peddaraveedu has filed a petition before the Forum on 18.08.2014 during the vidyuth adalat conducted at Markapur . In his petition the complainant has stated that during the course of conversion of lines into HVDS , the departmental officers have released new ASC numbers for their services but not erected the distribution

transformer. In spite of repeated requests made by the complainant , the Respondents not responded and hence requested to do justice.

2. In their joint submission to the notices , the Respondents 1,2, and 3 vide letter dated 18.08.2015 received in the Forum on 22.08.2015 have informed that after getting the estimate sanctioned for the work of the complainant, the complainant has paid the estimation charges and they have charged the DTR on 14.08.2015.
3. The complainant in his letter dated nil addressed to chairperson , CGRF has brought in the facts of erection of DTR & erection of poles on 14.08.2015 and hence it is clear that the grievance of the complainant has been resolved in full.

ORDER

Since the grievance of the complainant to erect DTR has been redressed by the Respondents , the case is disposed off.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters ,Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the 25th day of August 2015.

Sd/-
Member(Legal)

Sd/-
Member(Accounts)

Sd/-
Chairperson

True Copy

Chairperson

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

