

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 30<sup>th</sup> day of April 2015**

**In C.G.No:110/ 2014-15/Ongole Circle**

*Present*

*Sri P.Venkateswara Prasad*  
*Sri A.Sreenivasula Reddy*  
*Sri T. Rajeswara Rao*

*Chairperson*  
*Member (Accounts)*  
*Member (Legal)*

*Between*

Sri Shaik Basheer Ahammad  
S/o Shaik Moulali  
D.No:10-694-A1  
Markapur  
Markapur – Post Office  
Markapur  
Prakasam - Dist  
523316

Complainant

**AND**

1.Assistant Engineer/Markapur Town  
2.Assistant Divisional Engineer/ Markapur  
3. Divisional Engineer/Markapur

Respondents

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Sri Shaik Basheer Ahammad S/o Shaik Moulali is a resident of D.No:10-694-A1 , Markapur ,Markapur – Post Office, Markapur Mandal , Prakasm – Dist, herein called the complainant, In his complaint dt:18-08-2014 filed in the Forum on dt: 18-08-2014 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 has stated that:

1. He is a resident of, D.No:10-694-A1 Markapur ,Markapur – Post Office, Markapur Mandal, Prakasam – Dist.

CG.NO:110/2014-15/ONGOLE CIRCLE

2. In his area under SS4 transformer there is an iron pole no is 013860000 it is worstly damaged and rusted.
3. So kindly rectify the problem by erecting the new pole.

Notices were served upon the respondents duly enclosing a copy of complaint.

**The respondent-I & II & III i.e. the Additional Assistant Engineer, Assistant Divisional Engineer, Divisional Engineer / Operation / Markapur in their combined written submission dt:31.03.2015, received in this office on dt:08.04.2015 stated that:**

1. The New pole was erected in place of worstly damaged pole at the house of Sri Sk.Bhaseer Ahammad , D.No:10-694-A1, Markapur Town on 24.09.2014.
2. The estimate for replacement of damage pole was sanction under S.D.R.IMP No.490/14-15, W.B.S.No.T-2014-03-02-21-01-025.

**Findings of the Forum:**

1. Sri Shaik Basheer Ahammad of Markapur in his petition to the Forum during the Vidyuth Adalath conducted at Markapur on 18.08.2014 , has stated that the Iron pole bearing no. 01386000 under SS.4 Transformer is totally rusted and may collapse at any point of time and the people are scare of it.
2. The Respondents 1,2 & 3 in their joint submission have stated that a new pole was erected in place of worstly damaged pole at the house of the Complainant.

**ORDER**

Since the Respondents have promptly reacted to the Complainant's, grievance and redressed the same immediately on 24.09.2014, the case is disposed off.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, 1<sup>st</sup> Floor, 33/11KV Sub-Station, Hyderabad Boat Club Lane, Lumbini Park, Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the 30<sup>th</sup> day of April 2015.

Sd/-  
**Member(Legal)**

Sd/-  
**Member(Accounts)**

Sd/-  
**Chairperson**

**True Copy**

**Chairperson**

To  
The Complainant  
The Respondents  
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.