

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 30th day of April 2015

In C.G.No:105/ 2014-15/Ongole Circle

Present

Sri P.Venkateswara Prasad
Sri A.Sreenivasula Reddy
Sri T. Rajeswara Rao

Chairperson
Member (Accounts)
Member (Legal)

Between

Smt Javvagi Subbalakshamma
S/o Velugondaiah
D.No:7-32-C1
Markapur
Markapur – Post Office
Markapur
Prakasam - Dist
523316

Complainant

AND

1.Assistant Accounts Officer/Markapur
2.Assistant Engineer/ Markapur Town
3.Assistant Divisional Engineer/Markapur

Respondents

Smt Javvagi Subbalakshamma is a resident of D.No :7-32-C1 , Markapur ,Markapur – Post Office, Markapur Mandal , Prakasm – Dist, herein called the complainant, In her complaint dt:18-08-2014 filed in the Forum on dt: 18-08-2014 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 has stated that:

1. She is a resident of D.No:7-32-C1 , Markapur ,Markapur – Post Office, Markapur Mandal, Prakasam – Dist.

CG.NO:105/2014-15/ONGOLE CIRCLE

2. She is a consumer with Sc.No:16439 , she wants change category from II to category I.
3. She requested to the Forum for Justice.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-I & II & III i.e. the Additional Assistant Engineer, Assistant Divisional Engineer, Divisional Engineer / Operation /Markapur in their combined written submission dt:31.03.2015, received in this office on dt:08.04.2015 stated that:

1. The Category from II to I for Sc.No 16439 of Markapuram Town, Smt Javajji Subbalakshamma was changed on 31.08.2014.

Findings of the Forum:

1. During the Vidyuth Adalath held at Markapur Subdivision on 18.08.2014 by the Forum, Smt J.Subbalakshamma of Markapur has requested to change category of her service from category II to I.
2. The Respondents II & III & the Divisional Engineer/Operation/Markapur in their joint submission have stated that the category of the said service was changed on 31.08.2014.
3. As could be seen from the Account Copy of the service, the change of category is evident in 9/2014.

ORDER

Since the Respondents have resolved the grievance of the Complainant by changing the category of the service, the case is disposed off accordingly.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, 1st Floor, 33/11KV Sub-Station, Hyderabad Boat Club Lane, Lumbini Park, Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the 30th day of April 2015.

Sd/-
Member(Legal)

Sd/-
Member(Accounts)

Sd/-
Chairperson

True Copy

Chairperson

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.