

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 31st day of March, 2015

In C.G.No: 165/ 2014-15/Nellore Circle

Present

Sri P.Venkateswara Prasad
Sri A.Sreenivasula Reddy
Sri T. Rajeswara Rao

Chairperson
Member (Accounts)
Member (Legal)

Between

Sri Sk.Nissar Ahmad
S/o Sk.Kadar basha
Rapur
Rapur– Post Office
Rapur
Nellore – Dist- 524408

Complainant

AND

1.Assistant Accounts Officer /Gudur
2.Assistant Engineer/Rapur
3.Assistant Divisional Engineer/ Rural/ Gudur
4.Divisional Engineer/| Gudur

Respondents

Sri. Sk.Nissar Ahmad S/o Sk.Kadar basha is a resident of Rapur, Nellore – Dist herein called the complainant, In his complaint dt:20-09-2014 filed in the Forum on dt: 20-09-2014 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 has stated that:

1. He is a resident of Rapur village , Rapur Post Office and Mandal , Nellore- Dist with Sc.no: 2091.
2. The Consumer given complaint in Vidyuth Adalath Programme on 20.09.2014 at Rapur about excess recording of LT meter.

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Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-II i.e. the Assistant Engineer /Operation /Rapur in his written submission dt:05-03-2015, received in this office on dt:09-03-2015 stated that:

1. The Consumer given complaint in Vidyuth Adalath Programme on 20.09.2014 at Rapur about excess recording of LT meter.
2. He intimated by letter to Sri Sk.Nissar Ahmad to register by paying Rs 100/- in the Call Center Office(i.e., O/o The Assistant Divisional Engineer/Operation/Rurals/Gudur) at Goginenipuram(V),gudur for challenge test of LT Meter.
3. The consumer has not registered any application till to date.

Findings of the Forum:

1. During the spl Vidyuth Adalath conducted by the Forum on 20.09.2014 at Rapur, Sri S.K. Nissar Ahmad of Rapur has complained that he is receiving excess bills when compared to the previous years.
2. On receipt of notice the Respondent no 2 has inspected the premises of the consumer and observed that the bills being issued are inline with the load and consumption of the complainant and hence informed the complainant to pay for the challenge test.
3. The complainant has not turned up for the challenge test.
4. As could be seen from the Account copy the complainant is regularly paying the monthly bills.

ORDER

The complainant is advised to pay the challenge fees if he is having any dispute regarding the functioning of the meter is concerned so as to avoid excess billing if any.

Accordingly the case is allowed and disposed off accordingly. If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, 1st Floor, 33/11KV Sub-Station, Hyderabad Boat Club Lane, Lumbini Park, Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the 31st day of March, 2015.

Sd/-
Member(Legal)

Sd/-
Member(Accounts)

Sd/-
Chairperson

True Copy

Chairperson

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

se is allowed and disposed off.