

**BBEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 31<sup>th</sup> day of March, 2015**

**In C.G.No: 51/ 2014-15/Nellore Circle**

*Present*

*Sri P.Venkateswara Prasad*  
*Sri A.Sreenivasula Reddy*  
*Sri T. Rajeswara Rao*

*Chairperson*  
*Member (Accounts)*  
*Member (Legal)*

*Between*

Sri G.Sudhakar  
D.No:25-2-981; 3<sup>rd</sup> Street,  
Police colony: A.K.Nagar,  
A.K.Nagar –Post Office,  
Nellore Town,  
Nellore – Dist.  
524004

Complainant

**AND**

1.Assistant Engineer /Saidapuram  
2.Assistant Divisional Engineer/Rurals/Gudur  
3. Divisional Engineer/ Gudur  
4.Superintending Engineer/Nellore

Respondents

\*\*\*

Sri G.Sudhakar is a resident of D.No:25-2-981,Police colony,A.K.Nagar ,Nellore Town, Nellore –Dist, herein called the complainant, In his complaint dt:09.07.2014 filed in the Forum on dt: 09.07.2014 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 has stated that:

1. G.Sudhakar is a resident of D.No:25-2-981, Police Colony , A.K.Nagar ,Nellore Town,Nellore-Dist.
2. He is having a Agricultural service No:3112335000890 at Turimerla village, Sydapuram mandal ,Nellore- Dist.
3. His service connection is existing under the Orupalli Transformer.

CG.No:51/2014 – 15/Nellore Circle

4. Some farmers of village have removed the Jumpers to his connection .He had requested the Forum for replacement of Jumpers.

Notices were served upon the respondents duly enclosing a copy of complaint.

**The respondent-I i.e. the Assistant Engineer /Operation /Sydapuram in his written submission dt:06-03-2015, received in this office on dt:15-03-2015 stated that:**

1. He submitted that the existing ASC.No:890 of Thurimerla is available at Orupalli SS-3,63 KVA,DTR.The existing motor is running at Orupalli SS-3 in Thurimerla Agriculture fields.
2. The Motor is submersible motor actually the motor is running under DTR feeder No 1 and also available at cut point at the location of 11 No's pole.at the there 4 nos poles are leand by AB Cable at the end of the motor.
3. Actually the consumers LT lines are not remove the LT line jumper, the LT line jumper burnt out due to fault of submersible motor, the actually problem are trace out at field and showing to the consumer on 10.06.2014.
4. The consumer fixing the motor after motor repair(rewinding) and motor running smoothly.
5. The consumer problem ratified on 10.06.2014, the same was intimated to the higher authorities.
6. The consumer satisfaction letter is also enclosed.

**Findings of the Forum:**

On perusal of the complaint and submission of the Respondents the Forum came to the conclusion that :

1. The complainant Sri G.Sudhakar of Sc .no 890 Thurimerla was under the wrong notion that other LT consumers are removing the Jumpers.
2. There was a problem with submersible motor of the complainant.
3. After proper guidance by the Respondents the complainant's problem was redressed .
4. The complainant expressed his gratitude and thanks to the Respondents in resolving his grievance.

**ORDER**

The Complainant has got his submersible motor repaired by getting it rewinded on the very next day of receipt of complaint by the Respondents based on the guidance of the Respondent officers.

Hence the case is allowed and disposed off

Signed on this, the 31<sup>th</sup> day of March 2015

Sd/-  
**Member(Legal)**

Sd/-  
**Member(Accounts)**

Sd/-  
**Chairperson**

**True Copy**

**Chairperson**

To  
The Complainant  
The Respondents  
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.