

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 21st day of August 2015

In C.G.No:211/ 2014-15/Nellore Circle

Present

Sri P.Venkateswara Prasad
Sri A.Sreenivasula Reddy
Sri T. Rajeswara Rao

Chairperson
Member (Accounts)
Member (Legal)

Between

Sri S.V.Mahendra
C/o S.V.Narayana
3/243
Lakshmipuram
S.H.Pet
Nellore-Dist
524345

Complainant

AND

1.Assistant Engineer/Podalakur
2..Assistant Divisional Engineer/Podalukur
3. Divisional Engineer/Nellore Rural

Respondents

Sri S.V.Mahendra C/o S.V.Narayana is a resident of D.No:3/243, Laxmi Puram ,Stone House Pet, Nellore -Dist, here in called the complainant, In his complaint dt:23.02.2015 filed in the Forum on dt:23.02.2015 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 has stated that:

1. He is a resident of D.No:3/243,Laxmi Nagar, Stone House Pet ,Nellore –Dist.
2. His service is running till July 2014, the persons of HVDS removed the connection till now connection is not given.

3. So kindly rectify the problem .

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-1 i.e. the Additional Assistant Engineer / O/APSPDCL/Podalukur in his written submission dt:21.07.2015, received in this office on dt:06.08.2015 stated that:

1. The complaint was received from Sri S.V.Mahendra , regarding laying of line with AB cable during the adalat held at Podalakur on 23.02.2015
2. In this connection , it is to submit separate line erected with AB cable and the problem has been solved.

Findings of the Forum

1. Sri S.V.Mahendra of Laxmipuram , Stone house pet ,Nellore has lodged a complaint on 23.02.2015 during the Vidyuth Adalath conducted at Podalakur requesting to provide AB Cable to his Agriculture service which was removed during the execution of HVDS works. He has requested to resolve the grievance immediately to save the trees.
2. The Respondent No 1 in his submission dated 21.07.2015 received in the Forum on 06.08.2015 has informed that a separate line erected with AB Cable and the problem has been resolved .
3. During the teleconversation with the Complainant by Member Accounts ,CGRF at 12.40 PM on 21.08.2015 , the Complainant has affirmed the fact of erection of new AB cable and expressed pleasure in resolving his grievance.

ORDER

Since the Respondents have provided the AB cable to the Agriculture service of the complainant and thus the problem has been solved to the satisfaction of the complainant. Hence the case is disposed off accordingly

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters ,Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the 21st day of August 2015.

Sd/-

Member(Legal)

Sd/-

Member(Accounts)

Sd/-

Chairperson

True Copy

Chairperson

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.