

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 21st day of August 2015

In C.G.No:206/ 2014-15/Nellore Circle

Present

Sri P.Venkateswara Prasad
Sri A.Sreenivasula Reddy
Sri T. Rajeswara Rao

Chairperson
Member (Accounts)
Member (Legal)

Between

Sri Malapati Narayana Reddy
C/o Venku Reddy
Kalyanapuram
Biradavolu
Podalukur
Nellore-Dist
524345

Complainant

AND

1.Assistant Engineer/Podalukur
2..Assistant Divisional Engineer/Podalukur
3. Divisional Engineer/Nellore Rural

Respondents

Sri Malapati Narayana Reddy C/o Venku Reddy is resident of Kalyanapuram , Biradavolu ,Podalukur ,Nellore -Dist, here in called the complainant, In his complaint dt:23.02.2015 filed in the Forum on dt:23.02.2015 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 has stated that:

1. He is resident of Kalyanapuram , Biradavolu ,Podalukur ,Nellore –Dist.
2. He is Agricultural farmer he had land in his village to his land there is no power supply.

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3. He needs lines ,poles , conductors and power supply to his Agricultural land.
4. The persons of HVDS are not erected the lines.

Notices are served upon the Respondents duly enclosing a copy of complaint.

The respondent-1 i.e. the Additional Assistant Engineer / O/APSPDCL/Podalukur in his written submission dt:21.07.2015, received in this office on dt:06.08.2015 stated that:

1. The complaint was received from M.Narayana Reddy , regarding laying of line during the adalath held at Podalukur on 23.02.2015.
2. In this connection , it is to submit that the consumer grievance was redressed duly erecting new lines and the problem has been solved.

Findings of the Forum

1. Sri M. Narayana Reddy of Kalyanapuram , Biradavolu , Podalukur has lodged a complaint before the Forum during the Vidyuth Adalath conducted at Podalukur . In his complaint he has stated that during the execution of HVDS works, their Agriculture service have been totally omitted and hence requested to provide required poles , conductor etc., to energize their service.
2. The Respondent No.1 in his submission dated 21.07.2015 received in the Forum on 06.08.2015 has stated that the grievance of the complainant has been redressed duly erecting newline and problem has been solved.
3. The Respondent in his letter dated 07.06.2015 addressed to the complainant(a copy of the same submitted to Forum along with his letter dated 21.07.2015) has informed that new lines were laid and problem has been resolved . The said letter was acknowledged by some other person by name Sri .M.Sreenivasulu Reddy . The efforts to contact the mobile number of the complainant bearing 8374860408 has not yielded any results since the

mobile was out of service. Hence it is construed that the problem has been resolved in full.

ORDER

Since the grievance of the complainant has been redressed by the Respondents by providing new lines to the Agriculture services, the case is disposed off accordingly.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters ,Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the 21st day of August 2015.

Sd/-
Member(Legal)

Sd/-
Member(Accounts)

Sd/-
Chairperson

True Copy

Chairperson

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.