

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 21<sup>st</sup> day of August 2015**

**In C.G.No:203/ 2014-15/Nellore Circle**

*Present*

*Sri P.Venkateswara Prasad*  
*Sri A.Sreenivasula Reddy*  
*Sri T. Rajeswara Rao*

*Chairperson*  
*Member (Accounts)*  
*Member (Legal)*

*Between*

Smt Bollineni Rajani Kumari  
C/o Hari Babu  
Venkateswara Swamy Temple  
Ayyappanagar ,Podalakur  
Podalukur  
Nellore-Dist  
524345

Complainant

**AND**

1.Assistant Engineer/Podalakur  
2..Assistant Divisional Engineer/Podalakur  
3. Divisional Engineer/Nellore Rural

Respondents

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Smt Bollineni Rajani Kumari C/o Hari babu is a resident of near Venkateswara Swamy Temple, Ayyappanagar , Podalakur ,Nellore -Dist, here in called the complainant, In her complaint dt:23.02.2015 filed in the Forum on dt:23.02.2015 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 has stated that:

1. She is a resident of near Venkateswara Swamy temple , Ayyappanagar , Podalakur , Nellore- Dist.

2. She had plot at near Veerampalli Road, Lakshmi Modern Rice mill .In her land 33KV line is passing and poles are erected on 28.12.2014.
3. She had requested to the officials many times for shifting of poles but no response due to this she had facing financial problems and mentally problems .
4. So kindly rectify the problem.

Notices were served upon the respondents duly enclosing a copy of complaint.

**The respondent-1 i.e. the Additional Assistant Engineer / O/APSPDCL/Podalukur in his written submission dt:21.07.2015, received in this office on dt:06.08.2015 stated that:**

1. The complaint was received from Smt B. Rajani Kumari , regarding extending shifting of line during the adalath held at Podalukur on 23.02.2015.
2. In this connection , it is to submit that the consumer grievance was redressed duly erecting new line and the problem has been solved.

**Findings of the Forum**

1. Smt B.Rajani Kumari of Ayyappa Nagar , Venkateswara Swamy Temple , Podaakur has lodged a complaint before the Forum on 23.02.2015 stating that poles have been erected along her vacant plots and inspite of repeated requests the same has not been shifted causing in convenience in the way of financial and physical . She has finally requested to remove the poles laid in her vacant plots at early date.
2. The Respondents No 1 in his submission dated 21.07.20156 received in the Forum on 08.08.20154 has stated simply that the grievance of the Complainant has been redressed duly erecting the new line.

3. During the Tele conversation with the Husband of the complainant by Member Accounts at 04.10PM on 17.08.2015 he has expressed his gratitude towards the Respondents in resolving his long pending issue.

**ORDER**

Since the grievance of the complainant has been redressed by the Respondents to the satisfaction of the complainant by erecting new lines along the roadside and removed the poles in the private plots , the case is disposed off accordingly.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4<sup>th</sup> Floor, Ashoka Chambers, Opposite to MLA Quarters ,Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the 21<sup>st</sup> day of August 2015.

Sd/-  
**Member(Legal)**

Sd/-  
**Member(Accounts)**

Sd/-  
**Chairperson**

**True Copy**

**Chairperson**

To  
The Complainant  
The Respondents  
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.