

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 21st day of August 2015

In C.G.No:201/ 2014-15/Nellore Circle

Present

Sri P.Venkateswara Prasad
Sri A.Sreenivasula Reddy
Sri T. Rajeswara Rao

Chairperson
Member (Accounts)
Member (Legal)

Between

Sri Gogula Gopalaiah & 2 Others
C/o Masthanaiah
Marripalli
Podalukur
Nellore-Dist
524345

Complainant

AND

1.Assistant Engineer/Podalakur
2..Assistant Divisional Engineer/Podalakur
3. Divisional Engineer/Nellore Rural

Respondents

Sri Gogula Gopalaiah C/o Masthaiah & 2 Others are resident of Marripalli , Podalukur ,Nellore -Dist, here in called the complainant, In his complaint dt:23.02.2015 filed in the Forum on dt:23.02.2015 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 has stated that:

1. They are resident of Marripalli Podalukur , Nellore- Dist.
2. They are facing problem with low voltage to his area and kindly rectify the problem.

Notices were served upon the respondents duly enclosing a copy of complaint.

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The respondent-1 i.e. the Additional Assistant Engineer / O/APSPDCL/Podalukur in his written submission dt:21.07.2015, received in this office on dt:06.08.2015 stated that:

1. The complaint was received from Sri G.Gopalaiah , regarding extending low voltage during the Adalath held at Podalukur on 23.02.2015.
2. In this connection , it is to submit that the consumer premises has been inspected by him personally and found that there is no low voltage at present . hence , the grievance of the consumer redressed please.

Findings of the Forum

1. During the Vidyuth Adalath held at Podalukur on 23.02.2015 , Sri G.Gopalaiah and two others have lodged a complaint before the Forum requesting to resolve the low voltage problem they are facing in their village Marrisipalli.
2. The Respondent No 1 in his submission dated 21.07.2015 received in this office on 06.08.2015 has stated that he has inspected the premises of the Complainants personally and found that there are no low voltage problem at that time.
3. When the complainant has been contacted over phone at 4.40PM on 17.08.2015 by the Member Accounts/CGRF, the complainant has accepted that at present there is no voltage problem and normally they face the low voltage problem during summer months.

ORDER

Since there is no low voltage problem at the village of the complainant and it has been accepted by the complainant himself the case is disallowed.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters ,Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the 21st day of August 2015.

Sd/-
Member(Legal)

Sd/-
Member(Accounts)

Sd/-
Chairperson

True Copy

Chairperson

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.