

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 28<sup>th</sup> day of April, 2015**

**In C.G.No:184/ 2014-15/Nellore Circle**

***Present***

***Sri P.Venkateswara Prasad***  
***Sri A.Sreenivasula Reddy***  
***Sri T. Rajeswara Rao***

***Chairperson***  
***Member (Accounts)***  
***Member (Legal)***

***Between***

Smt K.Manjula  
W/o K.Sreenivasulu  
D.No: 20-1-2 Mulapeta  
Near Ravichettu Centre  
SPSR Nellore – Post Office  
SPSR Nellore  
Nellore – Dist

Complainant

***And***

1.Assistant Engineer/Operation/ West 1 /Nellore  
2. Assistant Divisional Engineer/Operation/Town 3 /Nellore  
3.Chief General Manager/Operation/APSPDCL/TPT  
4.Divisional Engineer/Operation/Town/Nellore  
4.Superintending Engineer/Operation/Nellore

Respondents

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Smt K.Manjula W/o K.Sreenivasulu is a resident of D.No : 20-1-2 Mulapeta ,Near Ravichettu centre ,SPSR Nellore ,Nellore – Dist herein called the complainant, in her complaint dt:03-11-2014 filed in the Forum on dt:03-11-2014 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E. Act 2003 has stated that:

1. She is a resident of D.No:20-1-2 Mulapeta ,Near Ravichettu Centre .SPSR Nellore – Post Office, Nellore – Dist.

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2. She submits that the release of power supply not done to her domestic premises despite having paid all necessary development and SD charges.
3. She lodged a complaint in CGRF for Justice.

Notices were served upon the respondents duly enclosing a copy of complaint.

**The respondent-1 i.e. the Assistant Divisional Engineer/Operation/Town III/Nellore in his written submission dt:17.04.2015, received in this office on dt:20.04.2015 stated that:**

1. He submits that as per the reference LR.No:CGM/OPN/GM/CS/AAE/DNo:701/2014 DT:12/11/2014 above the 1 no 2KW Domestic service in favour of Smt K.Manjula W/o K.Srinivasulu at Tekkemitta in Nellore was released duly collecting Indemnity bond and acceptance letter from the consumer. The consumer paid the Re-Registration charge Rs:25/- vide registration no :SO8692 dt 14.11.2014 and the service was released on 15.11.2014.The service no was 3313106196544.This is for favour of information.

**Findings of the Forum:**

Smt K.Manjula W/o K.Sreenivasulu D.No:20.1.2 of Mulapeta, Nellore Town has lodged a complaint before the Forum on 03.11.2014 stating that the Respondent officers have not released the power supply to her domestic premises despite having paid all necessary development and SD charges.

1. Notices were served on to the concerned for furnishing necessary replies.
2. Based on the records made available to the Forum by the Respondent No 2 vide his Lr no 432/2015 dated 17.04.2015 , it is understood that there is a dispute regarding the ownership of the property between Smt K.Manjula W/o

K.Srinivasulu and Smt Shaik Haseena Begum W/o late Shaik Mahaboob Basha.

3. Finally as per the instructions of Respondent No 3 domestic service bearing no 3313106196544 was released on 15.11.2014 duly collecting Indemnity Bond and Acceptance letter from the complainant

**ORDER**

Since the Respondents have redressed the grievance of the complainant by releasing domestic service connection in favour of the complainant duly collecting Indemnity Bond Acceptance letter, the case is disposed off accordingly.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, 1<sup>st</sup> Floor, 33/11KV Sub-Station, Hyderabad Boat Club Lane, Lumbini Park, Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the 28<sup>th</sup> day of April 2015,

Sd/-  
**Member(Legal)**

Sd/-  
**Member(Accounts)**

Sd/-  
**Chairperson**

**True Copy**

**Chairperson**

To  
The Complainant  
The Respondents  
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.