# BEFORE THE FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

# On this the 25th day of March 2015

## In C.G.No:69/ 2014-15/Kurnool Circle

#### Present

Sri P.Venkateswara Prasad Sri A.Sreenivasula Reddy Sri T. Rajeswara Rao Sri A. Satish Kumar Chairperson
Member (Accounts)
Member (Legal)
Member (Consumer Affairs)

Complainant

Respondents

#### Between

Smt P.Lakshmi Prathima W/o P.Lakshmi Narayana

D.no: 81-5-F-2

Ragavendra Nagar B Camp

Kallur–Post Office Kurnool – Dist 518002

AND

- 1.Assistant Engineer/Industrial Estate
- 2. Assistant Divisional Engineer/D-II/Kurnool
- 3. Divisional Engineer/Kurnool

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Smt P.Lakshmi Prathima W/o P.Lakshmi Narayana is a resident of D.No 81-5-F-2

Ragavendhra Nagar Kallur , Kallur, Post office ,Kurnool –Dist herein called the

complainant, In her complaint dt:18-07-2014 filed in the Forum on dt: 18-07-2014 under

clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 has stated

that

1. She is resident of Dr.No:81-5-F-2, RagavendraNagar, Kallur Mandal, Kurnool-Dist with Sc.No:8312302067730 House and 8312302051726 Shop.

- 2. The Electrical lines are passing over her house, which is dangerous to her and her family.
- 3. The consumer has filed a petition at CGRF on 18.07.2014 for shifting of Electrical lines near the location No S12/B12 which are passing over her house.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-II i.e. the Assistanat Divisional Engineer/ D –II/ Kurnool in his written submission dt:27.02.2015, received in this office on dt:02.03.2015 stated that:

- The consumer filed a petition at CGRF on 18.07.2014 for shifting of electrical lines near the location No S12/B12, which are passing over her house in Ind.Estate Section, Kurnool.
- 2. He submit that he has inspected the premises of HSC No:8312302067730 and shop HSC No:8312302051726 D.No: 81-5-F-2, Ragavendhra Nagar, Kalluru Mandal, Kurnool belongs to Ind. Estate Section, Kurnool.
- 3. He has requested the consumer to register the complaint in ICSC, Kurnool and explained that for the preparation of estimate towards shifting of electrical lines near the location No.S12/B12 registration of complaint in ICSC is compulsory.
- 4. The consumer is not willing to register the complaint in ICSC and not interested to pay the estimate cost.
- The work is not carried out for shifting of electrical lines near the location No.S12/B12.

## .Findings of the Forum:

- 1. For shifting of overhead of electrical lines which are passing nearer to the residential areas can be shifted only when the sanctioned estimated amounts are paid by the complainants as deposit contribution works.
- 2. But as could be seen from the Respondents letter it is noticed that the complainant is not interested in lodging a complaint at ICSC and also not willing to pay the estimated amount.

In view of the above, the Forum passed the following order.

## **ORDER**

Since the complainant is not willing to lodge complaint at ICSC and also not willing to pay the estimated amount the Respondents can not shift the electrical lines near location No.S12/B12.

Accordingly the case is allowed and disposed off

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, 1st Floor, 33/11KV Sub-Station, Hyderabad Boat Club Lane, Lumbini Park, Hyderabad-500063, within 30 days from the date of receipt of this order.

Signed on this, the 25th day of March, 2015.

Sd/- Sd/- Sd/- Sd/- Sd/- Member(Legal) Member(C.A) Member(Accounts) Chairperson

**True Copy** 

## Chairperson

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/Tirupati for pursuance in this matter