

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 25th day of August 2015

In C.G.No:239/ 2014-15/Kurnool Circle

Present

Sri P.Venkateswara Prasad
Sri A.Sreenivasula Reddy
Sri T. Rajeswara Rao

Chairperson
Member (Accounts)
Member (Legal)

Between

Sri D.Sha Shavali
C/o G.Bashu Sab
D.No:26/182
Kowdalpet
Adoni – Post office
Adoni
Kurnool- Dist
518301

Complainant

AND

1.Assistant Engineer/DI SectionAdoni
2..Assistant Divisional Engineer/Adoni
3. Divisional Engineer/Adoni

Respondents

Sri D.Sha Shavali is a resident of D.No:26/182 ,Kowdalpet ,Adoni - Post Office, Adoni , Kurnool –Dist, here in called the complainant, In his complaint dt:16.03.2015 filed in the Forum on dt:16.03.2015 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 has stated that:

1. He is a resident of D.No:26/182 ,Kowdalpet ,Adoni - Post Office, Adoni , Kurnool – Dist.

C.G.No:239/2014-15/Kurnool Circle

2. He is Agricultural consumer with service no.15199, in his land the conductors are stolen by some unknown persons during the year May/2014
3. He and A.E has made complaint in police station FIR is not received and police authorities are not responded till the date.
4. So, kindly do Justice.

The respondent-2 i.e. the Assistant Divisional Engineer / O/APSPDCL/Adoni in his written submission dt:20.06.2015, received in this office on dt:20.08.2015 stated that:

1. On dt :- 16.3.2015 Sri G.Sha Shavali , Kowdalpet , Adoni was represented the Hon'ble Chairperson/CGRF/APSPDCL/Tirupati regarding the theft of conductor at his fields situated S.kondapuram at Adoni Town. In this regard a new conductor was provided in place of theft conductor on 25.03.2015 and petitioner is happy. The work was completed on 25.03.2015.

Findings of the Forum

1. Sri G.Sha Shavali of S.Kondapuram having Agricultural service connection no 15199 has lodged a complaint before the Forum on 16.03.2015 during the Vidyut adalat conducted at Adoni . The complainant has informed that the conductor feeding to his service has been stolen by the Thieves during May 2014. His complaint about the theft of conductor has been informed to the AE concerned to replace it but yielded no results. His efforts to file and register a criminal case also resulted in vain and hence he has finally approached the Forum to do Justice.
2. Responding to the notice of the Forum , the Respondent No 2 has submitted his reply dated 20.06.2015 received in the Forum on 20.08.2015. In his submission the Respondent

has informed that new conductor has been provide in place of theft conductor on 25.03.2015 and thus resolved the grievance.

3. During the course of conducting Adalat at Pathikonda on 19.08.2015 the Member Accounts CGRF had a teleconversation with the complainant at about 10.50 Am. The complainant has expressed his gratitude towards the Respondents in replacing the conductor and conveyed his thanks.

ORDER

Since the grievance of the complainant to 'replace new conductor in place of Stolen conductor' has been resolved by the Respondents , the case is disposed off by directing the Respondents to replace the theft conductor also within 48 hours in future on par with the Theft transformers as per the memo no CGM/O/APSPDCL/TPT/O&M/F.DoC/D.No.822/13 dt 15.10.2013.

Accordingly the case is disposed off.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters ,Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the 25th day of August 2015.

Sd/-
Member(Legal)

Sd/-
Member(Accounts)

Sd/-
Chairperson

True Copy

Chairperson

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

