

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 31st day of March 2015

In C.G.No:95/ 2014-15/Kurnool Circle

Present

Sri P.Venkateswara Prasad
Sri A.Sreenivasula Reddy
Sri T. Rajeswara Rao

Chairperson
Member (Accounts)
Member (Legal)

Between

Sri Konda Balaiah
S/o Konda Gurappa
VenkataKondapuram village
VenkataKondapuram – Post Office
Pyapili Mandal
Kurnool – Dist 518221

Complainant

AND

1.Assistant Engineer/Peapully
2.Assistant Divisional Engineer/Dhone
3.Divisional Engineer/Dhone
4.Superintending Engineer/Operation/Kurnool

Respondents

Sri Konda Balaih S/o Konda Gurappa is a resident of Venkatakondapuram village, Venkatkondapuram – Post Office, Peapully Mandal, Kurnool –Dist herein called the complainants, In his complaint dt:11-08-2014 filed in the Forum on dt: 11-08-2014 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 has stated that:

1. He is a resident of Venkatakondapuram village, Venkatakondapuram – Post Office, Peapully Mandal- Kurnool – Dist.
2. He has applied for three agricultural Service connections in February 2014 .

3. But sanction is not given for three applications,he belongs to Scheduled Caste.
4. He lodged a complaint in the Forum for Justice.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-I i.e. the Assistant Engineer/ Peapully in his written submission dt:03.03.2015, received in this office on dt:31.03.2015 stated that:

1. He submits that the consumers have registered for 3 nos applications for releasing of Agricultural Services with connected load 5 Hp each at Venkatakondapuram(village) in Peapully.
2. As per the Agriculture priority list estimate was created on 17.09.2014 ,accordingly sanctioned and intimated to the consumer for payment of service charges Rs.67597.00.But payment not received till to date.

Findings of the Forum

1. Sri K.Balaiah of Venkatakondapuram, Peapully mandal in his written application to the Forum has stated that,he has applied for 3 Agricultural service connection but the Respondents have not fixed the Transformer and released the services.
2. The Respondent No 1 has stated that the complainant has not paid the estimated amount for releasing the services.

In view of the above, the Forum passed the following order.

ORDER

The Complainant is advised to pay the estimated service line charges as communicated by the Respondents for release of the 3 Agricultural services. The Respondents are directed to release the Agricultural services as per the guaranteed standards of performance contemplated in Regulation No 9 of 2013 after receipt of estimated amount.

Accordingly the case is disposed off.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, 1st Floor, 33/11KV Sub-Station, Hyderabad Boat Club Lane, Lumbini Park, Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the 31st day of March 2015.

Sd/-
Member(Legal)

Sd/-
Member(Accounts)

Sd/-
Chairperson

True Copy

Chairperson

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.