

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 25<sup>th</sup> day of March 2015**

**In C.G.No:60/ 2014-15/Kurnool Circle**

*Present*

*Sri P.Venkateswara Prasad*  
*Sri A.Sreenivasula Reddy*  
*Sri T. Rajeswara Rao*  
*Sri A. Satish Kumar*

*Chairperson*  
*Member (Accounts)*  
*Member (Legal)*  
*Member (Consumer Affairs)*

*Between*

Sri Chekka Prabhakar Setty  
S/o Late Narayana Setty  
Dr.No:80-11A  
Krishna Nagar,Kallur  
B Camp Kurnool – Post Office  
Kallur  
Kurnool – Dist 518002

Complainant

**AND**

1.Assistant Engineer/Camps Section  
2.Assistant Divisional Engineer/D-II/Kurnool  
3.Divisional Engineer/Kurnool

Respondents

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Sri Chekka Prabhakar Setty S/o Late Narayana Setty Dr.No:80-11A Krishna Nagar Kallur B Camp Kurnool - Post Office,Kurnool – Dist 518002. herein called the complainant, In his complaint dt:18-07-2014 filed in the Forum on dt: 18-07-2014 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 has stated that

1. He is a resident of Dr.No:80-11A in Krishna Nagar , Kallur Mandal , Kurnool with HScNo:91979 .
2. There is no Intermediate pole in between pole no KR4/6 TO KR 4/3 and the lines are hanging and nearer to ground level.

3. He is living at upstairs of building The conductor /wires are at very low level and he is afraid of electrical accidents .Hence requested to erect the intermediate poles.
4. The Consumer lodged a complaint in the Forum for the Justice.

Notices were served upon the respondents duly enclosing a copy of complaint.

**The respondent-II i.e. the Assistanat Divisional Engineer/ D -II/ Kurnool in his written submission dt:27.02.2015, received in this office on dt:02.03.2015 stated that:**

1. The Consumer Dr.no is 80-11 A ,Krishna Nagar,Kalluru Mandal, Kurnool was filed a petition at C.G.R.Forum on 18.07.2014 for low ground clearance infront of his house errection of intermediate pole in Ind.Estate section,Kurnool
2. He submit that Sc.No: 91979 Dr.No : 80-11 A,Krishna Nagar, Kalluru Mandal is belongs to Ind.Estate Section, Kurnool.
3. The above location is inspected by him on 19.07.2014. This service is feeding from 100KVA Krishna Nagar -4 DTR. The complaint location is in between Pole No.KR4/6 to KR4/3 .The line to ground clearance is low due to stay set is cut and damaged.
4. One no Intermediate pole erected in between pole no KR4/6 to KR4/3 and the ground clearance is normal.

**Findings of the Forum:**

1. The complainant requested to arrange to erect intermediate pole between pole no KR 4/6 to KR 4/3 since the conductor /wires are low lying.
2. On receipt of notices from the Forum the respondent no 2 has initiated necessary steps and arranged the intermediate pole as requested by the complainant vide his Lr no 911/15 dt 27.02.2015.

3. The complainant vide his letter dated nil has also confirmed that intermediate pole has been erected at the location and conductor was also stringed properly.

In view of the above, the Forum passed the following order.

**ORDER**

Since the respondents have taken necessary action by erecting intermediate pole and the ground clearance is normal.

Accordingly the case is allowed and disposed off

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, 1<sup>st</sup> Floor, 33/11KV Sub-Station, Hyderabad Boat Club Lane, Lumbini Park, Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the 25<sup>th</sup> day of March, 2015.

Sd/-  
**Member(Legal)**

Sd/-  
**Member(C.A)**

Sd/-  
**Member(Accounts)**

Sd/-  
**Chairperson**

**True Copy**

**Chairperson**

To  
The Complainant  
The Respondents  
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter