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BEFORE THE FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 31st day of August 2015

In C.G.No:252/ 2014-15/Kadapa Circle

Present

Sri P.Venkateswara Prasad Sri A.Sreenivasula Reddy Sri T. Rajeswara Rao Chairperson Member (Accounts) Member (Legal)

Between

Sri K.Sidda Reddy C/o K.Pedda Sidda Reddy Pochamreddypalli Veerapunayanipalli Jammalamadugu Kadapa- Dist 516321

Respondents

Complainant

AND

Assistant Engineer/ Veerapunayanipalli
Assistant Divisional Engineer/Yerraguntla
Divisional Engineer/Proddatur
Superintending Engineer/Operation/Kadapa

Sri K.Sidda Reddy C/o K.Pedda Sidda Reddy is a resident of Pochamreddypalli village, Veerpunayanipalli Mandal, Jammalamadugu ,Kadapa – Dist, here in called the complainant, In his complaint dt:19.03.2015 filed in the Forum on dt:19.03.2015 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 has stated that:

- He is the resident of Pochamreddypalli village , Veerpunayanipalli Mandal, Jammalamadugu ,Kadapa – Dist.
- 2. He requires new transformer, conductors, poles for his service.
- 3. So kindly sanction the transformer, conductor and poles.

The respondent-1 i.e. the Assistant Engineer / O/APSPDCL/V.N.Palli in his written submission dt:30.03.2015, received in this office on dt:29.06.2015 stated that:

1. A detailed report on ASc No.59 /Pochamreddypalli of V.N.Palli section . I have inspected the service premises along with concerned Line Inspector Sri.T.Venkata Subbaiah on 23.03.2015, the consumer had a bore well but there is no supply for that. He enquired the consumers of nearby villages Pochamreddypalli also whether borewell having electrical supply or not .He has also inform to the ADE(Construction) Kadapa for relevant HVDS field sketches whether the Agl.Services covered under HVDS or not executing in the year 2006. But there is no documents available with them, the Agl . Service does not provided by any DTR in previous. At present the existing 11 KV line is 100mts for away from the bore. What he said above is true upto his knowledge.

The respondent-3 i.e. the Divisional Engineer / O/APSPDCL/Proddatur in his written submission dt:21.08.2015, received in this office on dt:23.05.2015 stated that:

 The works towards CGRF No.252/14-15 was completed on 12.08.2015 by erecting 1.No., 16 KVA(3-Ph) DTR to Asc.No.59 of Pochamreddypalli(V) pertaining to Sri .K.Sidda Reddy,Pochamreddypalli(V), V.N.Palli(M). 2. The compliance report received from Sri. .Ravindranath, AE/O/V.N.Palli vide letter dated 18.08.2015 is herewith enclosed for favour of information and further necessary action please.

Further The respondent-1 i.e. the Assistant Engineer / O/APSPDCL/V.N.Palli in his written submission dt:18.08.2015,endorsed by the Respondent No.2 received in this office on dt:27.08.2015 stated that:

 The Agriculture Service No.59/Pochamreddypalli in the name of K.Sidda Reddy of V.N.Palli section was inspected by him and estimate prepared vide WBS No.T-2015-06-02-31-012 to Erect Distribution Transformer to the Agl.Service. The Estimate sanctioned vide san.No.68/14-15 Dt .07.07.2015. The DTR along with matching materials are issued and work also completed on 12.08.2015.

The respondent-4 i.e. the Superintending Engineer / O/APSPDCL/Kadapa in his written submission dt:27.08.2015, received in this office on dt:28.08.2015 stated that:

 In letter dated 30.03.2015 the Divisional Engineer /Operation/ Proddatur has submitted detailed report pertaining to the CG notice No.252/14-15. The 1. No.16 KVA Distribution Transformer was erected on 12.08.2015 to the Sri K.Sidda Reddy, ASC.No:59 of Pochamreddypalli (V), V.N.Palli(M). The consumer grievance was solved.

<u>Findings of the Forum</u>

a. During the Vidyuth Adalat held at Jammalamadugu on 17.03.2015, Sri K.Sidda Reddy of Pochamreddypalli, Veeranayanipalli Mandal has filed a complaint before the Forum informing that during the execution of HVDS works in the area, the C.G.No:252/2014-15/Kadapa Circle contractor has not provided poles and wires to his Agriculture service no.59. Though the contractor has stated that he will arrange connection , he has failed in doing so and hence the complainant has requested to arrange the same.

- b. Responding to the notice issued by the Forum , the Respondent No.1 in his submission dated 18.08.2015 endorsed by the Respondent No 2 vide letter dated 20.08.2015 received in the Forum on 27.08.2015 has stated that he has inspected the fields of ASC.No.59 Pochamreddypalli and prepared an estimate and got it sanctioned by the competent authority and after drawal of the requisite materials , he has completed the works on 12.08.2015.
- c. The Respondent No.3 & 4 in his submission vide letter dated 21.08.2015 and 27.08.2015 have also confirmed about erection of 1 No.16 KVA 3 Phase DTR to ASC No.59 Pochamreddypalli on 12.08.2015.

<u>ORDER</u>

Since the grievance of the complainant has been redressed by the Respondents by erecting 1 No 16 KVA distribution transformer to his Agricultural Service on 12.08.2015, the case is disposed off accordingly.

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters ,Adarsh Nagar,Hyderabad-500063, within 30 days from the date of receipt of this order.

Signed on this, the 31st day of August 2015.

Sd/-Sd/-Sd/-Member(Legal)Member(Accounts)Chairperson

True Copy

Chairperson

To The Complainant The Respondents Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.