

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 25th day of May 2015

In C.G.No:250/ 2014-15/Kadapa Circle

Present

Sri P.Venkateswara Prasad
Sri A.Sreenivasula Reddy
Sri T. Rajeswara Rao

Chairperson
Member (Accounts)
Member (Legal)

Between

Sri V.Sudhakar Reddy
C/o Shyam Sundar Reddy
D.No:5/44
Moragudi
Moragudi – Post Office
Jammalamadugu Rurals
Kadapa – Dist
516434

Complainant

And

1.Assistant Accounts Officer/Jammaladugu
2.Assistant Engineer/Jammalamadugu Rurals
3.Assistant Divisional Engineer/Jammaladugu

Respondents

Sri V. Sudhakar Reddy S/o Shyam Sundar Reddy is a resident of D.No:5/44 ,Moragudi, Moragudi –Post Office ,Moragudi ,Jammalamadugu Rurals, Kadapa -Dist herein called the complainant, in his complaint dt:19-03-2015 filed in the Forum on dt:19-03-2015 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E. Act 2003 has stated that:

C.G.No:250/2014-15/Kadapa Circle

1. He is a resident D.No:5/44 ,Moragudi, Moragudi –Post Office ,Moragudi ,Jammalamadugu Mandal, Kadapa-Dist
2. He is a consumer with Sc.No: 1981 N/S in the month of September 2014 bill received Rs 22722/- for 2672 units.
3. From the month of January 2015 the service connection is in disconnection stage with arrears of Rs 35623/-.
4. So kindly revise the bills and do justice.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-I i.e, The Junior Accounts Officer/ERO/Jammalamadugu in his written submission dt:07.04.2015, received in this office on dt:24.04.2015 stated that:

1. The Sc.No ;221161300001981 Moragudi of Jammalamadugu Rural Section with contracted load 20 H.P standing on the name of M/s Tirumala Flyash.The bill has been billed as per the reading taken by AAE/O/J.Madugu Rurals.The problem is the technical problem which is not related to Accounts section

Further The respondent-II i.e, The Additional Assistant Engineer /Operation /Jammalamadugu in his written submission dt:20.04.2015, received in this office on dt:24.04.2015 stated that:

1. The ISC No:1981 , of Moragudi was released under cat-III for Manufacturing of fly ash bricks in Operation section,Rurals, Jammalamadugu with contracted load of 20 HP.Monthly readings were furnished by him itself. The consumer approached to his office and complained against the abnormal consumption during 10/2014 when compared to the previous months and also stated that the industry is also not running and suspected the meter condition. The same was informed orally to the ADE/CT meters/Kadapa.The ADE/CT Meter/Kadapa tested the CT meter in the presence of the

consumer and at the premises of consumer during the month of 11/2014 and declared the meter condition is normal. The consumer connected 10KVAR capacitor directly to the main switch and the capacitor in live status and on observation meter recording abnormal consumption without any other load, the same was informed to the consumer. The abnormal consumption in the month of 10/2014 may be due to fault in the capacitor and not due to meter fault. The service is under disconnection since from 02/2015.

Findings of the Forum:

1. During the Vidyuth Adalath conducted at Jammalamadugu on 19.03.2015 by the Forum, Sri V.Sudhakar Reddy of Moragudi, Jammalamadugu has filed a petition before the Forum stating that despite he has not run the industry Electricity bill for 2673 units has been issued to his Industrial Service during 9/2014. He has never used such huge consumption from inception of his service and hence finally requested to do Justice.
2. The Respondent No 2 in his submission has stated that the ADE/CT Meters has tested the meter and declared that the condition of the meter is normal. The Respondent has also opined that the abnormal consumption without any load may be due to fault in the capacitors. since the consumer has connected 10KVAR capacitors directly to the main switch and with the capacitor in live condition for the entire month might have contribution for such huge consumption.
3. It is opined by the technical experts that due to technical fault in the capacitor vectors, abnormal consumption may be recorded in the meter, though the consumer does not use power at all. Hence taking into the above aspect and the consumption pattern of the service, it is opined that the bill requires revision and hence the following order.

ORDER

The Respondents are directed to revise the bill under question by taking the average consumption preceding three months in terms of Clause No 7.5.1.4. of GTCS i.e 605 units (6/14.600 units +7/14- 466units-8/14-748 units) $1814/3=605$ units approximately .and compliance reported within 10 days from the date of receipt of this order.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters ,Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the 25th day of May 2015.

Sd/-
Member(Legal)

Sd/-
Member(Accounts)

Sd/-
Chairperson

True Copy

Chairperson

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.