

**BBEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 31<sup>st</sup> day of March, 2015**

**In C.G.No: 186/ 2014-15/Kadapa Circle**

*Present*

*Sri P.Venkateswara Prasad*  
*Sri A.Sreenivasula Reddy*  
*Sri T. Rajeswara Rao*

*Chairperson*  
*Member (Accounts)*  
*Member (Legal)*

*Between*

Smt Naripogu Vamma  
Amagampalle  
Amagampalle – Post office  
Kasinayana Mandal  
Kadapa - Dist

Complainant

**AND**

1.Assistant Engineer /Kasinayana  
2.Assistant Divisional Engineer/Porumamilla  
3.Chief General Manager/Operation/Tirupati  
4.Divisional Engineer/Operation/Mydukur  
5.Superintending Engineer/Kadapa

Respondents

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Smt Naripogu Vamma is a resident of Amagampalle village , Amagampalle –Post office, Kasinayana Mandal,Kadapa –Dist , herein called the complainant, In her complaint dt: 03.11.2014 filed in the Forum on dt: 03.11.2014. under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 has stated that:

1. she is a resident of Amagampalle village , Amagampalle – Post office , Kasinayana Mandal , Kadapa – Dist with Sc.No: 162..
2. She has been paying bills regularly. Her service connection to pole is long the pole is very distance in place.

CG.No:186/2014-15/Kadapa Circle

3. She is very poor and requested the officials for erection of pole near to her house.
4. Due to the very distance from her house the conductor/wire are frequently getting damaged.
5. So kindly erect the pole near her house.

Notices were served upon the respondents duly enclosing a copy of complaint.

**The respondent-I i.e. the Assistant Divisional Engineer /Operation /Porumamilla in his written submission dt:25-03-2015, received in this office on dt:26-03-2015 stated that:**

1. He submit that the Assistant Engineer/Operation/Kasinayana was attended the complaint and completed the work by providing 3 No s LT poles with AB Cable to the HSC No:162 of Amagampalli.

**Findings of the Forum:**

1. Smt Naripogu Vamma of Amagampalle,Kasinayana mandal,Kadapa- Dist in her letter requested the Forum to order to arrange poles near her house since the old pole near to her house was damaged long back and she has to get the service connection from pole which was far away.
2. The Respondent No 2 in his written submission stated that the Respondent No 1 had arranged 3 No LT poles with AB Cable to the Complainants HSc No :162

**ORDER**

Since the Respondents have arranged to erect the LT poles with AB Cable to the HSc No:162 Of Amagampalle pertaining to the Complainant, the case is allowed disposed off.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, 1<sup>st</sup> Floor, 33/11KV Sub-Station, Hyderabad Boat Club Lane, Lumbini Park, Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the 31<sup>st</sup> day of March, 2015.

Sd/-  
**Member(Legal)**

Sd/-  
**Member(Accounts)**

Sd/-  
**Chairperson**

**True Copy**

**Chairperson**

To  
The Complainant  
The Respondents  
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.