

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 25<sup>th</sup> day of May 2015**

**In C.G.No:158/ 2014-15/Kadapa Circle**

***Present***

***Sri P.Venkateswara Prasad***  
***Sri A.Sreenivasula Reddy***  
***Sri T. Rajeswara Rao***

***Chairperson***  
***Member (Accounts)***  
***Member (Legal)***

***Between***

Sri Shaik.Masthan  
D.No :9/637-9  
Ranganayakulapeta  
Kodur Town ,Rly Kodur  
Kadapa - Dist

Complainant

***AND***

1.Assistant Engineer /Kodur Town  
2. Assistant Divisional Engineer/Kodur  
3.Divisional Engineer/Rajampeta

Respondents

\*\*\*

Sri Shaik.Masthan resident of D.No:9/637-9 Ranganayakulapeta Kodur,Rly Kodur,Kadapa - Dist. herein called the complainant, In her complaint dt:19-09-2014 filed in the Forum on dt: 19-09-2014 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 has stated that

1. He is a resident at D.No:9/637-9 Ranganayakulapeta Kodur , Rly Kodur,Kadapa-Dist
2. He is a Domestic Consumer with Service No :13300 at. Ranganayakulapeta Kodur , Rly Kodur,Kadapa-Dist

C.G.No;158/2014-15/Kadapa Circle

3. He Lodged complaint regarding the shifting of 1 No 40 KVA Pole mounted DTR near the complainant premises.
4. He came to the forum for the Justice is for shifting of Distribution Transformer from his house premises.

Notices were served upon the respondents duly enclosing a copy of complaint.

**The respondent-I i.e. the Assistant Engineer /Operation /Kodur in his written submission dt:18.10.2014, received in this office on dt:021.10.2014 stated that:**

1. He submit that Sri Shaik Mastan S/o Imam Saheb, D.No:9/637-9 R N Peta,Kodur has lodged complaint in the Hon'ble Forum of the Redressal Of Consumer Grievance , Tirupati. Regarding the shifting of 1 No 40 KVA Pole mounted DTR near the complainant premises.
2. As per of the consumer and as per the oral instructions of the Hon'ble Chairman.CGRF.Tirupati the direction of 11 KV AB Switch and HG Fuse set was changed to road side i.e., projection changed to along the road.
3. On verification the consumer has encroached the road into 1.5 feet. As a result the clearances fallen down.
4. As per the existing rules in vogue if any consumer needs the Shifting of DTR is required to be bear the cost of the estimate.
5. The same was intimated to the consumer on 18.10.2014 to register an application at CSC,Kodur for preparing estimate.

**Further The respondent-I i.e. the Assistant Engineer /Operation /Kodur in his written submission dt:05.05.2015, received in this office on dt:11.05.2015 stated that:**

- 1 Sri Shaik Mastan S/o Imam Saheb, D.No:9/637-9 R N Peta,Kodur has lodged complaint in the Hon'ble Forum of the Redressal Of Consumer Grievance , Tirupati. Regarding the shifting of 1 No 40 KVA Pole mounted DTR near the complainant premises.
- 2 As per request of the consumer and as per the oral instructions of the Hon'ble Chairman.CGRF.Tirupati the direction of 11 KV AB Switch and HG Fuse set was changed to road side i.e., projection changed to along the road.
- 3 The 40 KVA pole mounted DTR was erected in Gram panchayath boundaries there is no obstruction to the consumer premises and also the clearances is as per the norms.
- 4 Further it is to submit that the consumer has constructed the 1<sup>st</sup> floor after erecting the pole mounted 40KVA DTR, while constructing the 1<sup>st</sup> floor the consumer encroaches the Gram Panchayath boundaries and the elevation projected on to the road .
- 5 Further the consumer was advised to bear the const of estimate for shifting of DTR as per rules in vogue.
- 6 The same was intimated to the consumer in the Lr dated 18.10.2014 to register an application at CSC, Kodur for preparing estimate

**Findings of the Forum:**

1. Sri Shaik Masthan of Ranganayakulupet,Kodur has filed a petition before the Forum during the Vidyuth Adalath conducted at Kodur on 19.09.2014 stating that the Transformer erected adjacent to his residence may cause dangerous to them and requested to shift the same.

2. The Respondents No 1 and 3 in their final submissions dated 05.05.2015 have stated that the direction of 11 KV AB switch and HG fuse set was changed to roadside i.e. along the road and hence the clearance as per the norms are maintained.

**ORDER**

The Respondents have initiated action by changing the direction of the 11KV AB Switch and HG fuse set so that the normal clearance as per the norms are maintained and hence the case is disposed off with an advise to the Complainant to register his application with CSC duly furnishing his willingness to pay the cost of the estimate in terms of clause 5.2.4 of GTCS as approved by the Hon'ble APERC if he still desires to shift the Transformer.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4<sup>th</sup> Floor, Ashoka Chambers, Opposite to MLA Quarters ,Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the 25<sup>th</sup> day of May 2015.

Sd/-  
**Member(Legal)**

Sd/-  
**Member(Accounts)**

Sd/-  
**Chairperson**

**True Copy**

**Chairperson**

To  
The Complainant  
The Respondents  
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

