

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 06th day of August , 2015

In C.G.No:148/ 2014-15/Kadapa Circle

Present

Sri P.Venkateswara Prasad
Sri A.Sreenivasula Reddy
Sri T. Rajeswara Rao

Chairperson
Member (Accounts)
Member (Legal)

Between

Sri S.Krishnama Raju
S/o S.Subbaraju Raju
Gaddalarevupalli
Nagavaram – Post Office
Obulavaripalli
Kadapa – Dist
516110

Complainant

And

1.Assistant Engineer/Rurals Kodur
2. Assistant Divisional Engineer/Kodur
3.Divisional Engineer/Rajampeta

Respondents

Sri S. Krishnama Raju S/o S.Subbarama Raju D.No:1-234 is a resident of Gaddalarevupalli village ,Nagavaram – Post Office ,Obulavaripalli Mandal, Kadapa- Dist. herein called the complainant, in his complaint dt:19-09-2014 filed in the Forum on dt:19-09-2014 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E. Act 2003 has stated that:

1. He is a resident of D.No:1-234 Gaddalarevupalli village, Nagavaram – Post Office, Obulavaripalli Mandal,Kadapa – Dist.

C.G.No:148/2014-15/Kadapa Circle

2. He has Agricultural Service connection with Sc.No:19 and the Transformer which is connected with his service connection is stolen by somebody.
3. So Kindly sanction new Transformer to his service connection.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent -I i.e. the Assistant Engineer/Rural Section/Kodur in his written submission dt:24.01.2015, received in this office on dt:05.02.2015 stated that:

1. He submits that Sri S.Krishnam Raju S/o S.Subba Rama Raju D.No:1-234 Gaddalarevupalli has lodged a complaint regarding theft of Agricultural transformers for Agricultural Service No:19 at Gaddalarevupalli.
2. Actually this service No:19 of Gaddalarevupalli released in the name of APSIDC/DEE/RJP and service underbill stop from 12/2001 and the consumer not paid C.C.Charges for long time i.e., from 12/2001.

Further The respondent -I i.e. the Assistant Engineer/Rural Section/Kodur in his written submission dt:03.08.2015, received in this office on dt:03.08.2015 stated that:

1. The C.G.No:148/2014-15 belongs to providing of theft transformer. This transformer charged three month back i.e on 07.05.2015. This is for favour of information and further taking necessary action please.

Findings of the Forum:

1. During the Vidyuth Adalath conducted at Kodur on 19.09.2014, Sri S.Krishnama Raju of Gaddalarevupalli, Obulavaripalli has lodged a petition before the Forum requesting to arrange to erect distribution transformer to his Agricultural Service number 19 since the same was stolen 5 years ago. He has also stated inspite of repeated requests no justice has been done to him and hence finally requested atleast to take necessary action in providing the transformer in place of stolen one.

2. The respondent No 1 in his letter dated 03.08.2015 has stated that a new distribution transformer was arranged and charged on 07.05.2015 in place of stolen transformer and thus resolved the grievance.
3. During the teleconversation with the complainant on 03.08.2015 at 1.10PM , the complainant Sri S.Krishnama Raju has expressed his pleasure and happiness with Member Accounts, CGRF over the redressal of his grievance by arranging a new distribution transformer to his Agriculture service.

ORDER

Since the long pending grievance of the complainant for providing a distribution transformer for his Agriculture service in place of stolen transformer , has been redressed by the Respondents to the satisfaction of the complainant,

The case is disposed off accordingly.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters ,Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the 06th day of August 2015.

Sd/-
Member(Legal)

Sd/-
Member(Accounts)

Sd/-
Chairperson

True Copy

Chairperson

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

