

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 28th day of April , 2015

In C.G.No:147/ 2014-15/Kadapa Circle

Present

Sri P.Venkateswara Prasad
Sri A.Sreenivasula Reddy
Sri T. Rajeswara Rao

Chairperson
Member (Accounts)
Member (Legal)

Between

Sri K.Rajaiah
S/o K.Yarraiah
D.No:696
Bayanapalli
Bayanapalli –Post Office
Rly Kodur
Kadapa – Dist
516101

Complainant

And

1.Assistant Engineer/Rurals Kodur
2. Assistant Divisional Engineer/Kodur
3.Divisional Engineer/Rajampeta

Respondents

Sri K.Rajaiah S/o K.Yarraiah is a resident of Bayanapalli village,Bayanapalli – Post Office ,Rly Kodur Mandal, Kadapa- Dist. herein called the complainant, in his complaint dt:19-09-2014 filed in the Forum on dt:19-09-2014 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E. Act 2003 has stated that:

1. He is a resident of Bayanapalli village, Bayanapalli – Post Office , Rly Kodur Mandal ,Kadapa –Dist.
2. He lodged a complaint regarding the low voltage problem.

CG.NO:147/2014-15/KADAPA CIRCLE

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent -I i.e. the Assistant Engineer/Rural Section/Kodur in his written submission dt:24.01.2015, received in this office on dt:05.02.2015 stated that:

1. Sri K.Rajaiah S/o K.Yarraiah D.No:6/96 at Bayanapalli village had lodged complaint regarding low voltage problem.
2. The low voltage problem solved by charging of single phase 16KVA transformer as on 16/1/2015 at Bayanapalli after sanctioning the estimate vide Sanction No:190/14-15 ,DE/O/Rajampeta.

Findings of the Forum:

1. During the Vidyuth Adalath conducted at Kodur Subdivision on 19.09.2014 by the Forum , Sri K.Rajaiah at Bayanapalli has made a Complaint before the Forum stating that additional Distribution Transformer was not provided though they have paid for the additional loads.Finally he has requested to provide additional Distribution Transformer to avoid low voltage.
2. The Respondent in his submission vide D.No 1235/2015 dated 24.01.2015 received on 05.02.2015 has stated that the low voltage problem was solved by erecting 1 no 16KVA single phase Transformer on 16.01.2015.
3. The Complainant during the Teleconference by the Member(Accounts) has expressed his happiness and confirmed about erection of 16KVA additional Transformer on 16.01.2015.
4. In accordance with the Guaranteed Standards of performance as contemplated in Sl.No VI (ii) of Regulation No 9/2013, the time standard fixed for upgradation of distribution system to avoid low voltage is 120 days

.In the instant case the stipulated period will expire by 18.01.2015.But the Respondents have fulfilled the condition before the stipulated date.

ORDER

The grievance of the Complainant has been redressed by the Respondents well within the stipulated time limit and hence the case is disposed off accordingly.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, 1st Floor, 33/11KV Sub-Station, Hyderabad Boat Club Lane, Lumbini Park, Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the 28th day of April 2015.

Sd/-
Member(Legal)

Sd/-
Member(Accounts)

Sd/-
Chairperson

True Copy

Chairperson

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.