

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 31st day of March, 2015

In C.G.No:146/ 2014-15/Kadapa Circle

Present

Sri P.Venkateswara Prasad
Sri A.Sreenivasula Reddy
Sri T. Rajeswara Rao

Chairperson
Member (Accounts)
Member (Legal)

Between

Sri. SD.Mahamad Basha & Others
S/o S.Kadhar Saheb
DNo:7/757-5-1,
Railway KODur Village, Post and Mandal,
Kadapa-Dist-516101

Complainant

And

1. Assistant Engineer/Operation/Town/Kodur
2. Assistant Divisional Engineer/Operation/Kodur
3. Divisional Engineer/Operation/Rajempeta

Respondents

Sri. SD.Mahamad Basha, S/o S.Kadhar Saheb and Others resident of DNo:7/757-5-1, Railway Kodur Village, Post and Mandal, Kadapa-Dist-516101 herein called the complainant, in his complaint dt:19-09-2014 filed in the Forum on dt:19-09-2014 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E. Act 2003 has stated that:

1. He is a resident of D.No:7/757-5-1,Railway Kodur village,Post and Mandal,Kadapa-Dist.

2. He is a domestic consumer with Sc.No : 9058.In their street there are no poles from D.No:7/755-6 to 7/757-B-12.
3. They are living there since 10 years .so kindly erect poles in their street at the earliest.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-1 i.e. the Assistant Engineer/Operation/Town/Kodur in his written submission dt:23-09-2014, received in this office on dt:26-09-2014 stated that:

1. Sri.Sayed Mahamed Basha, S/o Khadhar Saheb, DNo:7/757-5-1 of Railway Kodur has lodged complaint in the honourable Forum of the redressal of consumer grievance regarding laying of new LT line in his street.
2. On 23-09-2014 the consumer was intimated to register an application at CSC, Kodur for preparing an estimate. If the consumer is came forward to bear the cost the extension work after registering the application, the work will be taken up and completed after payment made by the consumer towards the cost of the estimate.

Findings of the Forum:

1. During the special Vidyuth Adalath conducted at kodur on 19.09.2014 by the Forum, the complainant and others have requested to arrange poles, since there are no poles in their street.
2. The Respondent No 1 has requested the complainant to register his grievance in CSC Kodur for preparing an estimate and stated that the work will be taken up subject to payment of estimated amount.

ORDER

The Complainant is advised to approach the panchayat to arrange payment of estimated amount so as to carry on the works and provide poles as desired by him under deposit contribution works.

The case is allowed and disposed off accordingly.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, 1st Floor, 33/11KV Sub-Station, Hyderabad Boat Club Lane, Lumbini Park, Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this the 31st day of March 2015.

Sd/-
Member(Legal)

Sd/-
Member(Accounts)

Sd/-
Chairperson

True Copy

Chairperson

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.