

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 22nd day of June , 2015

In C.G.No:253/ 2014-15/Anantapur Circle

Present

Sri P.Venkateswara Prasad
Sri A.Sreenivasula Reddy
Sri T. Rajeswara Rao

Chairperson
Member (Accounts)
Member (Legal)

Between

M/s GI Laboratory Services
Sri Vasantha Kumar
SF No.763/3 ,Plot no.D-13
Industrial Estate
Kummavaravandlapalli – Post Office
Kadiri
Anantapur - Dist

Complainant

And

1.Assistant Divisional Engineer/Kadiri
2.Divisional Engineer/Kadiri
3.Senior Accounts Officer/Anantapur
4.Superintending Engineer/Anantapur

Respondents

Sri.Vasantha Kumar C/o GI Laboratory Services SF.No.763/3 Plot No.D-13,Industrial Estate,Kummavarivandlapalli – Post Office, Kadiri ,Anantapur – Dist , herein called the complainant, in his complaint dt:25.03.2015 filed in the Forum on dt:25.03.2015 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E. Act 2003 has stated that:

C.G.No:253/2014-15/Anantapur Circle

1. They have taken electricity service connection under 125 H.P,LT III-B for running his biomass briquettes factory from 19.12.2012 at industrial area , Kummaravandlapalli, kadiri.At the time of of taking service connection ,they have paid ICD Rs 1,50,000/- bearing DD No.067344 on 03.10.2012.
2. In August 2013, their LT III-B service connection was converted into HT connection by the electricity board , in July 2014 , they have given a letter for permanent dismantle of service connection to the ADE/Kadiri.
3. The final electricity bill due is Rs 4,80,000/- after deducting Rs 62,500/- as ICD instead of Rs .1,50,000/- on 02.02.2015.The S.E office/Anantapur were showing the records that the D.E.E office, Kadiri had sent only Rs 62,000/- .But the D.E.E office ,Kadiri were showing the records that they have paid Rs 1,50,000/-.
4. They have also asked at D.E.E office ,Kadiri and S.E. office ,Anantapur for several times on this regard but they have not given any clarification.
5. So,he request to arrange to credit the difference amount Rs 87,500/- towards ICD of his account No HT –ATP – 527 at an early please.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-1 The Superintending Engineer /Operation/APSPDCL/Anantapur in his written submission dt:03.06.2015, received in this office on dt:05.06.2015 stated that:

1. At the time service No.55490001441 released and billed under category LT-B ,the consumption deposit available with service was Rs.150000/- .On conversion as HT Service code ATP 527 as per the directions from CPDCL in August,2013.
2. At the time of transition, unfortunately the service was billed at ERO/Kadiri in LT-IIIb cat as well as in HT-I cat at HT Revenue due to the reasons of LT meter reading date is different service from ERO/Kadiri the bill amount of wrongly issued bill

C.G.No:253/2014-15/Anantapur Circle

deducted from the available C.D. and the balance remaining of Rs 62,500/- transferred to HT Revenue as C.D .balance of converted HT service ATP 527 .

3. There after, for rectification of the lapse August,2013 bill issued under LT III-B was cancelled leading to leftover transfer of CD balance of Rs .87500/- stood with at ERO/Kadiri.
4. As the matter stood as submitted M/s GI Laboratory services represented this office from the termination of service accordingly , the service was terminated after completion of 2 years agreement period w.e.f. 18.02.2014 and issued notice for the payment of dues of Rs 480459/- left after deducting CD available with HT billing vide this office letter dated on 23.02.2015.
5. After issuing of notice dated 02.02.2015 by this office the M/s.GI Laboratory Services, the consumer approached this office, showing the receipt of towards the amounts paid against the estimate charges at the time of release of supply under LT category III-B.
6. On verification ,it was noticed that the balance of CD still to be adjusted against the dues of terminated service is Rs 82,500/- kept out at ERO/Kadiri and the same is now adjusted towards of the complainant and also informed to the consumer vide this office letter dated 19.05.2015.
7. As the grievance of the complainant is resolved by giving full credit of CD amount Rs 150000/- by way adjustment against the dues of complainants terminated service , the Hon'ble CGRF therefore , prayed to dispose the CG.No.253/14-15 please.

Findings of the Forum:

1. Sri Vasantha Kumar of Kummaravandlapalle ,Kadiri has lodged a complaint before the Forum and requested to arrange to credit the difference amount of Rs 87500/- towards the initial consumption deposit to his account no HT ATP 527 at an early date.

2. Soon after receipt of notices from the Forum , The Respondents No 4 has submitted his reply vide his letter dated 3.06.2015 received in this Forum on 05.06.2015 wherein the Respondent has stated that they have noticed that the balance of CD still to be adjusted against the dues of terminated service is Rs 82500/- kept at ERO/Kadiri and the same has been adjusted towards the complainant service and finally requested to dispose the case.

ORDER

Since the request the Complainant to arrange to credit the balance amount of Rs 82500/- to his service has been done by the Respondents, the case is disposed off accordingly.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters ,Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the 22nd day of June 2015.

Sd/-
Member(Legal)

Sd/-
Member(Accounts)

Sd/-
Chairperson

True Copy

Chairperson

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.