

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the day of August 2015

In C.G.No:236/ 2014-15/Anantapur Circle

Present

Sri P.Venkateswara Prasad
Sri A.Sreenivasula Reddy
Sri T. Rajeswara Rao

Chairperson
Member (Accounts)
Member (Legal)

Between

Sri Karanam Sambaiah
C/o Venkata Chalapathi Rao
D.No:3-35
Kotha Cheruvu
Kotha Cheruvu- Post Office
Anantapur- Dist
515133

Complainant

AND

1.Assistant Accounts Officer/Puttaparthu
2.Assistant Engineer/Kothacheruvu
3.Assistant Divisional Engineer/Puttaparthu
4.Divisional Engineer/Kadiri

Respondents

Sri Karanam Sambaiah C/o Venkata Chalapathi Rao is a resident of D.No:3-35 , Kothacheruvu village and Post, Anantapur- Dist,here in called the complainant, In his complaint dt:13.03.2015 filed in the Forum on dt:13.03.2015 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 has stated that:

1. He is resident of D.No:3-35 , Kothacheruvu village and Post, Anantapur- Dist.

2. He is a Agriculture consumer with service no:3, he paid bills regularly upto 2004 and after that due to severe famine there is no crops in his land the department people or Thieves are stolen AB Cable which is used for 3 poles.
3. He contacted the concerned A.E but he not responded and there is no action and he also given request letter to S.E by registered post.
4. After a long time lineman his service is in Nagireddypalli and he should pay an amount of Rs 5000/-. Now in November 2014 contacted the concern A.E but he also not taken any action.
5. So kindly regularize his service and cancel the demand notice of Rs 5000/- and arrange the theft AB cable.

The respondent-1 the Assistant Accounts Officer/ ERO/APSPDCL/Puttaparthi in his written submission dt:13.03.2015, received in this office on dt:23.03.2015 stated that:

1. The consumer complained at CGRF for the Agriculture service no:7431328000003 of Nagireddy Palli (V) , Kothacheruvu section fro waivel of ASC free service arrear Rs .5374.00. The above AGL service was billed under free category only customer charges @20/- & 30/-. but the consumer has not apid any amoun t to his service from 2004 to till to date. So there is no any source for reduce the bill amount.

The respondent-2 the Assistant Engineer/ O/APSPDCL/Kothacheruvu in his written submission dt:27.06.2015, received in this office on dt:07.07.2015 stated that:

1. on 13.03.2015 the complaint was given by Sri Karanam Sambaiah C/o Venkata Chalapathi Rao , D.No:3-35, Kothacheruvu (V) and (M) on stinging of missed AB cable , Putting service connection in live and vival of arrears against agriculture service number .7431328000003 from year 2004.

2. In the letter dated , there were no records available regarding missed AB Cable at section Office, Kothacheruvu, they have informed to the consumer of making of arrear amount against the Agriculture ASC.No.743132800003 of Rs.5374/-. The consumer is not willing to pay agriculture arrears.
3. Letter dated 3 and 4 demand notice was issued to the consumer against the sanctioned estimate .WBS NO.E-2015-07-04-44-04-001, but the consumer is not willing to pay cost of the estimate for string of missed AB.(Copy enclosed).

Findings of the Forum