

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 14th day of July 2015

In C.G.No:234/ 2014-15/Anantapur Circle

Present

Sri P.Venkateswara Prasad
Sri A.Sreenivasula Reddy
Sri T. Rajeswara Rao

Chairperson
Member (Accounts)
Member (Legal)

Between

Sri P.Gangadri and others
C/o Musalappa
D.No:4/76
Enumula Palli
Enumula Palli - Post Office
Puttaparthi
Anantapuramu-Dist
515134

Complainant

AND

1.Assistant Engineer/Puttaparthi /Urban
2.Assistant Divisional Engineer/Puttaparthi
3.Divisional Engineer/Kadiri

Respondents

Sri P.Gangadri C/o Musalappa and others is a resident of D.No:4/76 ,Enumula Palli ,Puttaparthi ,Anantapuramu - Dist, here in called the complainant, In their complaint dt:13.03.2015 filed in the Forum on dt: 13.03.2015 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 has stated that:

1. He is a resident of D.No:4/76 ,Enumula Palli ,Puttaparthi ,Anantapuramu – Dist.

C.G.No:234/2014-15/Anantapur Circle

2. He and other three consumers applied for Agriculture service connections , they paid DD of Rs 96,861/-.
3. The electrical lines are stringed but the supply is not given.
4. So kindly extend the power supply to their Agriculture borewells.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-1 i.e. the Assistant Engineer / Operation /Rural/Puttaparthi and the Assistant Divisional Engineer/Operation/Puttaparthi in their combined written submission dt:26.06.2015, received in this office on dt:1.07.2015 stated that:

1. The consumers Sri P.Gangadri, Sri Kristappa, Sri Surappa and Sri Ramappa in Urban –Puttaparthi given a complaint on 13.03.2015 at Puttaparthi Sub-Division Office to extend the power supply to their agriculture borewells.
2. In this connection , on 16.03.2015 attending the work location of Sri P.Gangadri & 3 others at Enumulapalli village of Puttaparthi urban section , observed that the 3 no farmers were applied new agriculture connections each 8 HP, were get sanctioned from the competent authority and drawn the available material from the district stores and erected the 11 KV line and charged the 3 Phase 25 KVA transformer vide in WBS No:A-0256-01-04-44-01-004.
3. As on the date of drawn materials from the district stores, the work executed without any deviation.Mean while the consumers were came to the CGRF meeting and filed the complaint to execute the work including LT line extension and extend power supply to connected bore well. Subsequently the materials were drawn and completed the work and energized their borewells, duly releasing the ASC No s .1)P.Gangadhri 743101001710 2)P.Kristappa 7431401001853 3)P.Ramappa 7431401001854 and the consumer Sri .Soorappa has not registered in CSC center for releasing agriculture service for his well.
4. Hence, the complaints may please be dropped from the “FORUM FOR REDRESSAL CONSUMER GRIEVANCE” of South Power Distribution Company of AP Limited Tirupathi, against filed by the consumer and between all the respondents.

Findings of the Forum:

1. Sri P.Gangadri and three others of Enumulapalli ,Puttaparthi have filed a petition before the Forum on 13.03.2015 during the Vidyuth Adalath held at Puttaparthi stating that though power lines are stringed ,supply to their

Agriculture services was not extended and finally they have requested to extend supply to their services.

2. Respondents 1 & 2 in their joint submission dated 26.06.2015 received in this office on 01.07.2015 have stated that energisation of borewells to the complainants service was completed after drawing the requisite material and requested to drop the complainants grievance since the same was resolved .
3. The complainant P.Gangadri has confirmed about the energisation of his borewell during the teleconversation with the Member Accounts on 14.07.2015 at 01.10PM, and the complainant has expressed his satisfaction over the service rendered by the Respondents.

ORDER

The grievance of the complainant for energisation to his borewell has been completed by the Respondents to the satisfaction to the complainant and thus the case is disposed off accordingly.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters ,Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the day of 14th July 2015.

Sd/-
Member(Legal)

Sd/-
Member(Accounts)

Sd/-
Chairperson

True Copy

Chairperson

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

