

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 31st day of March, 2015

In C.G.No: 163/ 2014-15/Nellore Circle

Present

Sri P.Venkateswara Prasad
Sri A.Sreenivasula Reddy
Sri T. Rajeswara Rao

Chairperson
Member (Accounts)
Member (Legal)

Between

Sri T.Madhusudhana Rao
S/o T.Seethaiah
D.No:7/126
Rapur
Nellore - Dist

Complainant

AND

1.Assistant Engineer/Rapur
2.Assistant Divisional Engineer/Rural Gudur
3. Divisional Engineer/ l Gudur
4.Superintending Engineer/Operation/Nellore

Respondents

Sri T.Madhusudana Rao S/o T.Seethaiah is a resident of D.No:7/126 Rapur Nellore – Dist herein called the complainant, In his complaint dt:20-09-2014 filed in the Forum on dt: 20-09-2014 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 has stated that:

1. He is a consumer of D.No:7/126 Rapur village, Rapur Mandal & Post ,Rapur,Nellore – Dist.

2. The Consumer has given complaint in Vidyuth Adalath Programme on 20.09.2014 at Rapur about the extension of supply by erection of new poles in Rapur(V).

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-II i.e. the Assistant Engineer /Operation /Rapur in his written submission dt:05-03-2015, received in this office on dt:09-03-2015 stated that:

1. The Complainant i.e T.Madhusudana Rao S/o Seethaiah of Rapur (V) , Rapur (M) given complaint at Vidyuth Adalath Programme on 20.09.2014 about the extension of supply by erection of new poles in Rapur(V).
2. He has intimated by letter to Sri T.Madhusudana Rao to register an application by paying Rs 50/- in the Call Centre Office (i.e., O/o The Assistant Divisional Engineer/Operation/Rurals/Gudur) at Goginepuram(V) Gudur along with consent letter of acceptance to pay necessary sanctioned estimated amount.
3. The Consumer has not registered any application till to date.

Findings of the Forum:

1. The Complainant has requested to arrange to extend supply by erecting poles.
2. The respondents No 1 after receipt of notice from the Forum immediately addressed the Complainant to register an application with Respondent No 2 with a consent letter of acceptance to pay the sanctioned estimated amount.
3. The complainant has not turned up to register his application for redressal of his grievance.

In view of the above, the Forum passed the following order.

ORDER

The Complainant is advised to register his application with Respondent No 2 duly paying the application fees along with an undertaking to pay the sanctioned estimated amount for redressal of his grievance .The Respondent No 1 is directed to explain the procedure for extension of supply to the service of the complainant.

Accordingly the case is allowed and disposed off

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, 1st Floor, 33/11KV Sub-Station, Hyderabad Boat Club Lane, Lumbini Park, Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the 31st day of March, 2015.

Sd/-
Member(Legal)

Sd/-
Member(Accounts)

Sd/-
Chairperson

True Copy

Chairperson

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.