

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 5th day of June, 2015

In C.G.No: 190/ 2014-15/Anantapur Circle

Present

Sri P.Venkateswara Prasad
Sri A.Sreenivasula Reddy
Sri T. Rajeswara Rao

Chairperson
Member (Accounts)
Member (Legal)

Between

Sri Pula Ravi Kumar
C/o P.Narasimulu
Kalasamudram
Kalasamudram - Post Office
Kadiri Rural
Anantapur- Dist

Complainant

AND

1.Assistant Engineer /Rural/Kadiri
2.Assistant Divisional Engineer/Operation/Kadiri
3.Divisional Engineer/ Kadiri
4.Superintending Engineer/Operation/Anantapur

Respondents

Sri Pula Ravi Kumar C/o P.Narasimulu ,Kalasamudram village, Kalasamudram –Post Office ,Anantapur –Dist , herein called the complainant, In his complaint dt:09.02.2015 filed in the Forum on dt: 09.02.2015 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 has stated that:

1. He is the resident of Kalasamudram village, Kalasamudram –Post Office ,Anantapur –Dist .

2. He applied for two Agriculture service connections in the name of his father for 8HP on 13.12.2012 and paid the amount Through DD. But the Service connections are not given till today .
3. He consulted the concerned Assistant Engineer , Nagendra and he said that he has paid the amounts for only two services and he will not get DP.
4. The A.E demanded an amount of Rs 30,000/- for sanction of the DP, and the consumer requested that he has no money. The A.E said that DP also will not be given.
5. He has given complaint to D.E ,Vinayak Prasad and DE but he has also not responded., The concerned A.E sanctioned the DP to other one Sri Y.Ball Reddy.
6. The A.E sanctioned and said that to pay an amount of Rs 28000/-.The A.E will sanction DP to any person who gives money to him .if any farmer applied he will demand for Rs 30000/- and if different farmers applies he demands Rs 50000/- .Now in Anantapur near JNTU college he purchased 2 crores building.
7. The A.E suffered me for the past two years, so kindly sanction DP and do Justice.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-I i.e. the Assistant Engineer /Operation /Rurals/Kadiri in his written submission dt:16-04-2015, received in this office on dt:21-04-2015 stated that:

1. The estimate for releasing of 3 Nos. Agricultural Services at Kalasamudram is sanctioned vide WBS No:A-0314-01-04-11-03-017 in CPDCL for P.Narasimulu, P.Narasimulu and P.Laxmi Devamma but the work order not released at work order section due to P.Laxmi Devamma covered in another estimate, by oversight

P.Laxmidevamma covered in another estimate and now the estimate is prepared for only for 2 Nos Agricultural Services instead of 3 Nos with WBS NO.A-0144-07-11-03-0031 in SPDCL,sanctioned with ORC amount of Rs 33,865/- ,Development Charges Rs 19,600/- ,S.D.Charges Rs 960/- in 10/2014.The above estimate is retrigred due to material cost variation and sanctioned amount paid Rs 46,538/- on 26.03.2015 pr.no:7852405,work order taken. The work is under progress and work will be completed within 30.04.2015.

2. P .Ravi kumar brought to the office notice that erection of 1*25 KVA 3 Phase DTR to Y.Bali Reddy,D.Ganganna and P.laxmi Devamma.As the consumers are existing at various locations in the 63 KVA DTR hence it is not possible to erect the DTR for the above consumers .It is erected near B.Bali Reddy and other 2 Nos .consumers to reduce the overload on 63 KVA DTR and frequent failure of the 63KVA DTR.The P.Ravi kumar demanded that erection of the Transformer as per the sanctioned consumers.The issue also brought to the higher authorities and as per their overall instructions and suggestions that work order is to be closed for nil due to the above difficulties .one no.service is released to D.Ganganna with sc.no;868 and other 2 no services are not released in the closed for nil work order.Later the materials which are drawn are devoltd and closed for nil.
3. He was not demanded any amounts from the above consumers and suggested to pay the amounts as per the sanctioned memo.

The respondent-2 i.e. the Assistant Divisional Engineer /Operation /Kadiri in his written submission dt:11.04.2015, received in this office on dt:18.04.2015 stated that:

1. The estimate for releasing of 3 No Agricultural Services at Kalasamudram is sanctioned vide WBS NO:a-0314-01-04-11-03-017 in CPDCL for C.G.No:190/2014-15/Anantapur Circle

P.Narasimulu,P.Narasimulu,P.Laxmidevamma but the work order not released at work order section due to payments of Smt .P.Laxmi Devamma the work order not released.Again the estimate is prepared for 2 No's Agricultural Services at Kalasamduram(i.e without Smt P.Laxmi Devamma) vide WBS No;a-0144-07-04-11-03-031 in SPDCL & sanctioned with ORC amount of Rs 33,865/- development charges Rs 19,600/- S.D charges Rs 960/- in 10/2014 but the party not came forwarded for payment of the above charges.

2. The estimate WBS No:A-237-01-04-11-03-0023 is sanctioned for reduction of overload on the existing DTR, new services existing at various locations is combined and estimated in the above WBS No:., But due to field objections the work is not executed and the material in the above estimate is already devaluated and closed for nil. Further it is submitted that 1 No estimate is prepared vide A-0144-07-04-11-03-0031 on 25.03.2015 and sanctioned and the consumer also paid the ORC amount and work is completed service is released.

The respondent-3 i.e. the Divisional Engineer /Operation /Kadiri in his written submission dt:13-05-2015, received in this office on dt:18-05-2015 stated that:

1. The estimate for releasing of 3 Nos. Agricultural Services at Kalasamudram is sanctioned vide WBS No:A-0314-01-04-11-03-017 in CPDCL for P.Narasimulu, P.Narasimulu and P.Laxmi Devamma but the work order not released at work order section due to P.Laxmi Devamma covered in another estimate,by oversight P.Laxmidevamma covered in another estimate and now the estimate is prepared for only for 2 Nos Agricultural Services instead of 3 No s with WBS NO.A-0144-07-11-03-0031 in SPDCL, in 10/2014.The above estimate is registered due to material cost variation and sanctioned amount paid Rs 46,538/- on 26.03.2015 pr.no:7852405,work

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order taken.The work is under progress and work will be completed within 30.04.2015.

2. P .Ravi kumar brought to the office notice that erection of 1*25 KVA 3 Phase DTR to Y.Bali Reddy,D.Ganganna and P.laxmi Devamma.As the consumers are existing at various locations in the 63 KVA DTR hence it is not possible to erect the DTR for the above consumers .It is erected near B.Bali Reddy and other 2 Nos .consumers to reduce the overload on 63 KVA DTR and frequent failure of the 63KVA DTR.The P.Ravi kumar demanded that erection of the Transformer as per the sanctioned consumers.The issue also brought to the higher authorities and as per their overall instructions and suggestions that work order is to be closed for nil due to the above difficulties .one no.service is released to D.Ganganna with sc.no;868 and other 2 no services are not released in the closed for nil work order.Later the materials which are drawn are devoluted and closed for nil.

Findings of the Forum:

1. Sri P.Ravi Kumar of Kalasamudram,Kadiri ,Rural Mandal has filed a petition before the Forum stating that though he has paid the requisite amounts for release of Agricultural services, the AE has not released the same and the AE has also demanded bribe for sanction of DP. The Complainant has also stated that inspite of complaint made with DE, no action seems to be taken against the erring officials. The complaint has also levelled several allegations against the AE and finally he has requested to arrange DP to his service and save the crops.
2. The Respondent No 3 in his submission dated 13.05.2015 received on 18.05.2015 has stated that after getting the estimate revised sanctioned the same under ORC and after receipt of payment from the complainant, the service work was completed on 30.04.2015.

3. When contacted the complainant over phone on 02.06.2015, he has confirmed that both the Agricultural services were released in his favour but insisted to take disciplinary action against the AE/R/Kadiri since he has demanded bribe and amassed wealth and constructed a Building near JNTU area Spending Rs 2 Crores.
4. Since this Forum has no Jurisdiction to enquire into the allegations against the Respondent 1, the order is restricted to release of Agriculture Service only. The Complainant is at liberty to pursue with the licensee regarding demanding of bribe and other cases.

ORDER

Since both the Agricultural Services are released in favour of the complainant on 30.04.2015 by the Respondents after retriggering the estimates, the case is disposed off accordingly.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters ,Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the 5th day of June 2015.

Sd/-
Member(Legal)

Sd/-
Member(Accounts)

Sd/-
Chairperson

True Copy

Chairperson

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

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