

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED
TIRUPATI

On this the 25th day of July 2013

In C.G.No:88/ 2013-14/ Guntur Circle

Present

Sri K. Paul
Sri A.Venugopal
Sri T. Rajeswara Rao
Sri A. Satish Kumar

Chairperson
Member (Accounts)
Member (Legal)
Member (Consumer Affairs)

Between

Sri. Javadhi Hanumantha Rao
C/o Tirupati rao
DNo:261., Pedavadlapudi Village & Post
Mangalagiri Mandal
Guntur-Dist-522503

Complainant

And

1. Junior Accounts Officer/ERO/Mangalagiri
2. Assistant Accounts Officer/ERO/Mangalagiri
3. Assistant Engineer/Operation/Rural/ Mangalagiri
4. Assistant Divisional Engineer/Operation/Town-2/Guntur
5. Divisional Engineer/Operation/Town-2/Guntur
6. Senior Accounts Officer/Operation/Guntur
7. Superintending Engineer/Operation/Guntur

Respondents

* * *

Sri. Javadhi Hanumantha Rao, C/o Tirupati Rao, resident of DNo:261., Pedavaddalapudi Village & Post, Mangalagiri Mandal, Guntur-Dist-522503 herein called the complainant, in his complaint dt:20-06-2013 filed in the Forum on dt:20-06-2013 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 had stated that

1. He is an agl. consumer with SCNo:49 at Pedavadlapudi Village of Mangalagiri mandal in Guntur-Dist.
2. Requested to convert the service into free category.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-3 Assistant Engineer/Operation/Rural/Mangalagiri in his written submission dt:25-06-2013, received in this office on 29-06-2013 stated that:

1. Sri. Javadhi. Hanumatha Rao, C/o Tirupati Rao through Forum of the Redressal of consumer grievances on 20-06-2013, to transfer the agl. SCNo:49 of P.V.Pudi (village) from non free to free category. The paddy fields of Sri. B.Peda Bapaiah of P.V.Pudi (V) was verified as per the representation. The name plate details of the motor and other details were obtained. The details are furnished below:

Name plate details of the motor:-

SL. No: 5110103709

Make : Texmo

Cap : 3HP

Meter details

SL No : 6320751

Make : ECE

Cap : 2.5 – 10A

Reading : 3621

Other details

- As per the above name plate details the service is under DSM measures.
- The field is dry land (Metta) with an extend of 1.92 acres.
- Consumer is not an IT payee.
- Having less than 3 Nos agriculture services connections.

In View of the above, it is submit that there is no deficiency of service from the department side in this case please.

Findings of the Forum:

1. The grievance of the complainant is that he is an agl. consumer with SCNo:49 and requested to convert it into free category.
2. The complainant did not mention the existing category in which the said service is being billed.
3. The respondent-3 i.e. the AE/Opn/R/Mangalagiri replied that he has verified the fields of the service and the motor capacity is of 3HP and is provided with a meter and the reading at the time of inspection was 3621.
4. The said service is having DSM provisions and the extent of land is 1.92 acres dry having less than 3 numbers agl. service connections and also the consumer is not an IT payee.
5. The respondents did not mention whether the said service is fit for inclusion in the list of services of non paying category, but as per the details given and in accordance with the tariff order, the consumer is eligible for free category of agricultural services .
6. As such the respondents shall have to bill the service under LT-V (A) free category with effect from the date of application of the consumer/ from the date of inspection by the respondent.
7. Till such time, the service shall be billed under paid category only.

In view of the above, the Forum passed the following order.

ORDER

The respondents are directed that, the service no. 47 of Pedavadlapudi, Mangalagiri Mandal, Guntur district shall be billed under LT-V (A) free category with effect from the date of application of the consumer/ from the date of inspection by the respondent. Till such time, the service shall be billed under paid category only.

The complainant is advised to pay the CC Charges accordingly.

Accordingly the case is allowed and disposed off.

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, O/o the APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004, within 30 days from the date of receipt of this order.

Signed on the 25th day of July 2013.

Sd/-
Member (Legal)

Sd/-
Member (C.A)

Sd/-
Member (Accounts)

Sd/-
Chairperson

Forwarded by Orders

Secretary to the Forum

To
The Complainant
The Respondents
Copy submitted to the Honourable Ombudsman, APERC, 5th floor,
Singarenibhavan, Redhills, Hyderabad-500004.
Copy to the General Manager/CSC/Corporate office/Tirupati for pursuance in this
matter.