

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED
TIRUPATI

On this the 14th day of June 2013

In C.G.No:46/ 2013-14/ Nellore Circle

Present

Sri. K. Paul
Sri. A. Venugopal
Sri. T. Rajeswara Rao
Sri. A. Sateesh Kumar

Chairperson
Member (Accounts)
Member (Legal)
Member (Consumer Affairs)

Between

Sri. SD. Hayad Basha
C/o SD.Rahmanthulla
DNo:4-6-22A
Naidupeta Town, Post & Mandal
Nellore-Dist-524126

Complainant

And

1. Assistant Engineer/Operation/Town/Naidupeta
2. Assistant Divisional Engineer/Operation/Naidupeta
3. Divisional Engineer/Operation/Naidupeta

Respondents

* * *

Sri. SD. Hayad Basha, C/o SD.Rahmanthulla resident of DNo:4-6-22A, Naidupeta Town, Post & Mandal, Nellore-Dist-524126 herein called the complainant, in his complaint dt:08-05-2013 filed in the Forum on dt:08-05-2013 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 has stated that

1. He is a domestic consumer with SC.No.8725 at Naidupeta Town of Nellore-Dist.
2. There is no street phase in their area for the past 15 years.
3. The street lights are connected on the domestic phase and hence are burning day and night wasting the electrical energy.

4. Requested to provide the street light phase wire in their area.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-1 Assistant Engineer/Operation/Town/Naidupeta in his written submission dt:NIL, received in this office on 25-05-2013 stated that:

1. The department rules for extension of street light supply requires necessary request letter from the municipal commissioner, Naidupeta to pay the required estimate cost for providing the street light supply at Armugam nagar in Naidupet village.

Findings of the Forum:

1. The grievance of the complainant is that he is resident of Naidupeta and their residential area is not provided with street light phase.
2. The street lights are connected to the domestic phase and hence are burning day and nights as and when there is supply in that phase wasting electrical energy.
3. If the street light phase wire is provided separately and the street lights are connected to that phase with control switch the energy can be saved to 50%.
4. The respondent-1 i.e. the AE/Opn/Naidupeta replied that for extension of street light supply there shall be a request letter from the Municipal Commissioner, Naidupeta to pay the required estimate cost for providing the street light supply at the said Armugam nagar of Naidupet village.
5. The contention of the respondent that there shall be an indent from the municipal commissioner for providing of street light phase is

accepted, since the authority has to pay the cost of the estimate besides regular energy charges towards street lights.

6. It appears that the said street lights are provided by the dwellers of the area unauthorisedly to protect themselves from the harmful snake bites and probable un law full activities.
7. In this case the said energy of consumption towards street lights is left unbilled which is contra to the provisions of Electricity Act 2003 and hence such lamps shall be removed.
8. The complainants shall have to approach the local municipal authorities and request for providing of street lights in their area with a representation and request for providing of street light phase in their area and based upon the consent letter of the said authorities the respondents have to prepare an estimate and intimate the same to the municipal authorities.
9. The complainants have to see that the necessary payments according to the said estimates are paid by the municipal authorities enabling the respondents take up the work and full fill their requirement.

In view of the above, the Forum passed the following order.

ORDER

1. The complainant is advised that he may along with neighbours approach the municipal authorities and represent the matter and see that a consent letter is issued by the authorities to pay the necessary estimated amounts to that effect.
2. The respondents shall remove the unauthorized street lights with immediate effect on receipt of this order.

Accordingly the case is allowed and disposed off

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, O/o the APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004, within 30 days from the date of receipt of this order.

Signed on the 14th day of June 2013.

Sd/-
Member (Legal)

Sd/-
Member (C.A)

Sd/-
Member (Accounts)

Sd/-
Chairperson

Forwarded by Orders

Secretary to the Forum

To
The Complainant
The Respondents
Copy submitted to the Honourable Ombudsman, APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004.
Copy to the General Manager/CSC/Corporate office/Tirupati for pursuance in this matter.