

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED
TIRUPATI

On this the 14th day of June 2013

In C.G.No:42/ 2013-14/ Tirupati Circle

Present

Sri K. Paul
Sri A. Venugopal
Sri T. Rajeswara Rao
Sri A. Satish Kumar

Chairperson
Member (Accounts)
Member (Legal)
Member (Consumer Affairs)

Between

Sri. D. Munikrishnaiah
C/o D.Veerawamy
Vepanapalli Village, Thenepalli Post,
Puthalapattu mandal,
Chittoor-Dist-517124

Complainant

And

1. Assistant Engineer/Operation/Puthalapattu
2. Assistant Divisional Engineer/Operation/R-2/Chittoor
3. Divisional Engineer/Operation/Town/Chittoor

Respondents

Sri. D. Munikrishnaiah, C/o D.Veerawamy resident of Vepanapalli Village, Thenepalli Post, Puthalapattu mandal, Chittoor-Dist-517124 herein called the complainant, in his complaint dt:07-05-2013 filed in the Forum on dt:07-05-2013 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 has stated that

1. He is resident of Vepanapalli village of Puthalapattu mandal in Chittoor-dist and is having service number :161 stood in the name of P.Kalavathi.

2. The single phase transformer and the line providing supply to his service above were burnt and the same was represented in earlier vidyuth adalaths twice.
3. The matter was taken to the notice of the line man, and the AE concerned earlier, but there is no response from their side.
4. Requested to rectify the same.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-2 Assistant Divisional Engineer/Operation/R-2/Chittoor in his written submission dt:18-05 -2013, received in this office on 07-06-2013 stated that:

1. The AAE/Opn/Puthalapattu was inspected the location and found that the consumer service number 161 having supply from the existing DTR and no need of single phase DTR & lines.
2. Hence it is requested to drop the complaint please.

Findings of the Forum:

1. The grievance of the complainant is that the single phase transformer and the line giving supply to their service was burnt and the matter was taken to the notice of the AE, the line man concerned and also put-forth before the Forum during earlier Adalaths, but their problem is not resolved. Requested the interference of the Forum.
2. The respondent-2 i.e. the ADE/Opn/Rural Chittoor replied that the AE/Opn/Puthalapttu inspected the location and found that the consumer service number 161 is having supply from the existing DTR and there is no need of single phase transformer and the lines.
3. The contention of the complainant that the transformer and the line are not erected in spite of his repeated urges for re-erection of the

burnt transformer and the line is not accepted since he can ask for restoration of supply to his service, but not about the network and how the supply is extended.

4. As such the request of the complainant for re-erection of single phase transformer and the relevant lines is kept aside in TO TO.

In view of the above, the Forum passed the following order.

ORDER

“No separate order need to be issued”.

Accordingly the case is allowed and disposed off

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, O/o the APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004, within 30 days from the date of receipt of this order.

Signed on the 14th day of June 2013.

Sd/-
Member (Legal)

Sd/-
Member (C.A)

Sd/-
Member (Accounts)

Sd/-
Chairperson

Forwarded by Orders

Secretary to the Forum

To
The Complainant
The Respondents

Copy submitted to the Honourable Ombudsman, APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004.

Copy to the General Manager/CSC/Corporate office/Tirupati for pursuance in this matter.