

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED
TIRUPATI

On this the 21st day of September 2013

In C.G.No: 27/ 2013-14/ Kadapa Circle

Present

Sri K. Paul
Sri A.Venugopal
Sri T. Rajeswara Rao
Sri A. Satish Kumar

Chairperson
Member (Accounts)
Member (Legal)
Member (Consumer Affairs)

Between

Sri B.Venkata Sudhakar rao
S/o B.Subba Rayudu
DNo:8-2-92, Sastri Nagar,
Badvel post, Gopavaram,
Kadapa-Dist-516227.

Complainant

And

1. Assistant Engineer/Operation/Rurals/Badvel
2. Assistant Divisional Engineer/Operation/Badvel
3. Divisional Engineer/Operation/Mydukur

Respondents

Sri B.Venkata Sudhakar rao, S/o B.Subba Rayudu resident of DNo:8-2-92, Sastri Nagar, Badvel post, Gopavaram, Kadapa-Dist-516227. herein called the complainant, in his complaint dt: 06-05-2013 filed in the Forum on dt:06-05-2013 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 has stated that

1. He is a consumer with SCNo:2102 for his house at door No:8-2-92 of Sastri Nagar, Badvel in Kadapa-dist.
2. One 11KV line passing over their house above is touching his house at the times of winds resulting in leakage of power to a dangerous level of injurious to the inmates requested to shift the line away from his house duly shifting the pole.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondents 1 and 2 i.e. the Assistant Engineer/Operation/Town-1/Badvel Assistant Divisional Engineer/Operation/Badvel in their combined written submission dt:26-07-2013, received in this office on 27-07-2013 stated that:

1. The AE/Opn/Badvel rural section was inspected the premises and address letter to Sri. B.Venkata Sudhakar rao, the 11KV line was already made his previously by providing extenstion and also there is no possibility to shift the lines.

Findings of the Forum:

1. The grievance of the complainant is that a 11KV line is passing near by his house and the conductors are touching the walls of his house resulting in leakage of power and accidents. Requested to shift the line along with one number pole to maintain clearance from his house.
2. The said item of grievance is not covered by the Guaranteed Standards of Performance, but however, in the interest of the safety of the inmates and the public, the issue has been referred to the respondents.
3. The respondents replied that they have already taken suitable steps to maintain clearance and there is no possibility to shift the lines away further.
4. No where the respondents mentioned how the problem was cropped up. Whether it is due to the house construction done without maintaining proper clearances or some other reason that the 11 KV line was laid in a narrow street with improper clearances.
5. The respondents may think of re-rooting the said 11 KV line in a different way with the concurrence of the complainant to pay the necessary charges towards the re erection as well as providing necessary way leave at his own cost.

In view of the above, the Forum passed the following order.

ORDER

The complainant is advised that he may prefer for the shifting of the line provided that he shall bear the cost of the estimate for re-rooting of the line besides providing necessary way-leave at his own after conducting joint inspection of the area and render a letter of consent to that effect to reach the respondents within 30 days from the date of this order.

Accordingly the case is allowed and disposed off

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, O/o the APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004, within 30 days from the date of receipt of this order.

Signed on this, the 21st day of September 2013.

Sd/-
Member (Legal)

Sd/-
Member (C.A)

Sd/-
Member (Accounts)

Sd/-
Chairperson

Forwarded by Orders

Secretary to the Forum

To
The Complainant
The Respondents
Copy to the General Manager/ CSC/ Corporate office/ Tirupati for pursuance in this matter.

matter.