

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED
TIRUPATI

On this the 12th day of August 2013

In C.G.No: 18/ 2013-14/ Kadapa Circle

Present

Sri K. Paul
Sri A.Venugopal
Sri T. Rajeswara Rao
Sri A. Sateesh Kumar

Chairperson
Member (Accounts)
Member (Legal)
Member (Consumer Affairs)

Between

Sri.C.Jayaprasad & Others
Dno:1-69., Lakshmipalem,
Lakshmipalem post, Badvel Mandal,
Kadapa-Dist-516228.

Complainant

And

1. Assistant Engineer/Operation/Town-1/Badvel
2. Assistant Divisional Engineer/Operation/Badvel
3. Divisional Engineer/Operation/Mydukur
4. Superintending Engineer/Operation/Kadapa

Respondents

Sri.C.Jayaprasad & Others residents of Dno:1-69., Lakshmipalem, Lakshmipalem post, Badvel mandal, Kadapa-Dist-516228, herein called the complainants, in their complaint dt:29-04-2013 filed in the Forum on dt:29-04-2013 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 has stated that

1. They are residents of Lakshmipalem village of Badvel municipality area wherein there is an ancient temple of Lord Prasanna Venkateswara Swamy and being visited by number of devotees.
2. With the erection of electrical line for about 4 spans it will facilitate extension of supply to the temple from the town feeder.

3. Requested for providing supply to the temple from the town in the interest of the devotees.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondents 1 and 2 i.e. the Assistant Engineer/Operation/Town-1/Badvel Assistant Divisional Engineer/Operation/Badvel in their combined written submission dt:26-07-2013, received in this office on 27-07-2013 stated that:

1. The AE/Opn/Badvel town section was prepared the estimate with WBS No:T-2013-06-0621-01-006 and work to be taken up. Soon after completion of the work the same will be intimated to the Honourable Chairperson, CGRF, Tirupati.

Findings of the Forum:

1. The grievance of the complainants is that there is a temple in their village visited by number of devotees, but the power supply is interrupted due to supply extended from rural feeder and requested to provide supply from town feeder duly erecting LT-Line for a length of about 4 spans in the interest of the devotees.
2. The respondents replied that they have prepared estimate for the said extension of supply and work will be taken up and the completion report will be intimated to the honourable Forum.
3. The grievance being extension of supply from town instead of from the rural feeder existing now it is not a binding on the respondents to provide supply as requested by the complainants, but however they have come forward to fulfill the requirement of the complainants in the interest of the public.
4. As such the Forum cannot pass such order that the said work shall be completed fixing time frame.

In view of the above, the Forum passed the following order.

ORDER

“No separate order need to be issued”.

Accordingly the case is allowed and disposed off

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, O/o the APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004, within 30 days from the date of receipt of this order.

Signed on the 12th day of August 2013.

Sd/-
Member (Legal)

Sd/-
Member (C.A)

Sd/-
Member (Accounts)

Sd/-
Chairperson

Forwarded by Orders

Secretary to the Forum

To
The Complainant
The Respondents
Copy submitted to the Honourable Ombudsman, APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004.
Copy to the General Manager/CSC/Corporate office/Tirupati for pursuance in this matter.