

**BEFORE THE FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES OF  
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED  
TIRUPATI**

**This the 31<sup>st</sup> day of January 2013**

**C.G.No:295/2012-13/Guntur Circle**

***Present***

***Sri K. Paul  
Sri A.Venugopal  
Sri T.Rajeswara Rao  
(Vacant)***

***Chairperson  
Member (Accounts)  
Member (Legal)  
Member (Consumer Affairs)***

***Between***

Sri. Tumma Lurdhu Marri Reddy  
C/o Arulananda Swamy free drinking water plant  
Tallacheruvu Village & Post,  
Atchampeta mandal,  
Guntur-Dist

Complainant

***And***

1. Assistant Accounts Officer/ERO/Settenapalli
2. Assistant Engineer/Operation/Atchampeta
3. Assistant Divisional Engineer/Operation/Settenapalli
4. Senior Accounts Officer/Operation/Guntur

Respondents

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Sri. Tumma Lurdhu Marri Reddy, C/o Arulananda Swamy free drinking water plant, Tallacheruvu Village & Post, Atchampeta mandal, Guntur-Dist herein called the complainant, in his complaint dt:05-01-2013 filed in the Forum on dt:05-01-2013 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 has stated that

1. They have set up a free drinking water plant under the title Sri Arulananda Swamy and obtained electricity connections bearing number 1062 and 1563 both under category-II.
2. The said plant is being run only with the motive of service.

3. Their services above are eligible under category-III as was applied in the cases of other such services at Guntur and Karampudi.
4. Requested to instruct the consent to change the category of the service into the III instead of II existing.

Notices were served upon the respondents duly enclosing a copy of complaint.

**The respondents-1 i.e. the Assistant Accounts Officer/ERO/Settenapalli in his written submission dt:25-01-2013, received in this office on 31-01-2013 stated that:**

1. The ScNo:1324576001062 and 1324576001563 of Tallachervu distribution in Atchampeta section was released on 09-09-2007 under category-I and on 17-03-2012 under category-II in favour of Tumma Vimal and T.Marry Reddy respectively.
2. The above services are billed under the same categories till to date without any change.
3. Further there is no category change proposal against the above services pending at ERO/Settenapalli as on date.

**Findings of the Forum:**

1. The grievance of the complainant is that they are having two numbers electricity service connections ScNo:1324576001062 and 1324576001563 under category-II LT for their water plant and requested to recategorise the same into LT-III on par with other services.
2. The respondents reported that the SCNo: 1062 was released on 09-09-2007 under category-I and the other one i.e. SCNo: 1563 was released on 17-03-2012 under category-II in favour of Tumma Vimala and T.Marry Reddy respectively at Tallacheruvu distribution of Atchampeta section

and the above two services are billed under the same categories till to date without any change.

3. No proposals related to the above services for the said category change are pending at his office.
4. The complainant stated that both the services mentioned by him are under category-II where as, as reported by the respondents and as per the account copy, the service number 1062 is under category-I, LT with contracted load of 260 watts, while the service number 1563 stands in LT-category-II with a contracted load of 2 KW.
5. If both the services mentioned by the complainant are under utilization for the plant purpose, the services are to be clubbed into one and the service left after the said clubbing shall be converted into LT-III from the date of representation.
6. The load mentioned against the service under category-II is only 2 KW which is not sufficient for a plant of such nature and normally it will be around 5KW.
7. As such, the respondents have to inspect the service for its connected load and take appropriate action to convert the service that is being utilized for water plant purpose into LT category-III irrespective of its contracted load as it involves process.
8. If the two services are being utilized one for domestic as per the release and the other for mineral water plant, the domestic service may be left unaltered while the other one shall be converted to category-III duly updated the existing connected load duly collecting the necessary charges towards development and security deposit.

In view of the above, the Forum passed the following order.

## **ORDER**

The respondents are directed that they shall

1. Inspect the said services once for their contracted loads, regularize the additional loads duly collecting the necessary deposits following the procedures.
2. Recategorise the service that is being utilized for mineral water plant into category-III LT irrespective of its connected/contracted load duly updating the actual existing load by regularization as ordered in item-1 above.
3. Club the two services ScNos:1324576001062 and 1324576001563 if there is no such domestic activity.
4. Comply with the items 1, 2 and 3 above within 15 days from the date of this order and intimate the Forum the action taken not later by 21 days of this order.

Accordingly the case is allowed and disposed off

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, O/o the APERC, 5<sup>th</sup> floor, Singarenibhavan, Redhills, Hyderabad-500004, within 30 days from the date of receipt of this order.

Signed on the 31<sup>st</sup> day of January 2013.

Sd/-  
**Member (Legal)**

Sd/-  
**Member (Accounts)**

Sd/-  
**Chairperson**

**Forwarded by Orders**

**Secretary to the Forum**

To  
The Complainant  
The Respondents  
Copy submitted to the Honourable Ombudsman, APERC, 5<sup>th</sup> floor, Singarenibhavan,  
Redhills, Hyderabad-500004.  
Copy to the General Manager/CSC/Corporate office/Tirupati for pursuance in this  
matter.