

BEFORE THE FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES
OF SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED
TIRUPATI

This the 24th day of August 2012

C.G.No:99/2012-13/ Tirupati Circle

Present

Sri K. Paul
Sri A.Venugopal
Sri T.Rajeswara Rao
Sri K. Rajendra Reddy

Chairperson
Member (Accounts)
Member (Legal)
Member (Consumer Affairs)

Between

Sri. D.Kalavati
W/o D.Munikrishnaiah
Vepanapalli (Village),
Thenepalli (Post),
Puthalapattu (Mandal),
Chittoor-Dist

Complainants

And

1. Assistant Engineer/Operation/Puthalapattu
2. Assistant Divisional Engineer/Operation/Rurals-III/Chittoor
3. Divisional Engineer/Operation/Town/Chittoor

Respondents

Sri. D.Kalavati, W/o D.Munikrishnaiah, resident of Vepanapalli (Village),
Thenepalli (Post), Puthalapattu (Mandal), Chittoor-Dist herein called the
complainants, in her complaint dt:23-5-2012 filed in the Forum on dt:23-5-2012 under
clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 had
stated that

1. She is having one number domestic service connection bearing SCNo: 142
at Vepanapalli of Puthalapattu mandal in Chittoor-Dist.
2. The above service was released about 10 years back and requires erection
of one number pole and cable wire.

{ PAGE }

C.G.No:99/2012-13/Tirupati Circle

3. Requested for providing of the above materials.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-1 i.e. the Assistant Engineer/Operation/Puthalapattu in his written submissions dt:18-6-2012 received in this office on dt:23-08-2012 stated that

1. He inspected the location and advised the consumer to give his willingness letter to bare the cost of the estimate for new extension to her house.
2. But she is reluctant to pay the amount and hence the proposal is dropped.

Findings of the Forum:

1. The grievance of the complainant is that she is utilizing supply with a long back since 10 years which requires erection of one number pole and cable to minimize the service wire length.
2. But where as the respondent-1 i.e. the AE/Opn/Puthalapattu reported that the requirement of pole and line erection is necessary for new extension to the complainant's house.
3. It is not understood whether the complainant applied for a new service in the same premises or the service already existing is far from the existing LT network.
4. If the service was given long back with lengthy service wire beyond 30 mts, the respondents are liable to erect the pole and the necessary cable wire to maintain the standards.
5. Otherwise if the complainant applied for a new service in the same premises she is liable to bear the cost of the LT line.

In view of the above, the Forum passed the following order.

{PAGE }

ORDER

If the said service is a old one, the respondents shall erect the LT line to the standards to avoid accidents or otherwise if the said erection of lines is necessitated in view of new application the complainant's as to bear the cost of the line erection.

Accordingly the case is allowed and disposed off

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, O/o the APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004, within 30 days from the date of receipt of this order.

Signed on this the 24th day of August 2012.

Sd/-
Member (Legal)

Sd/-
Member (C.A)

Sd/-
Member (Accounts)

Sd/-
Chairperson

Forwarded by Orders

Secretary to the Forum

To
The Complainant
The Respondents
Copy submitted to the Honourable Ombudsman, APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004.
Copy to the General Manager/CSC/Corporate office/Tirupati for pursuance in this matter.

{ PAGE }

Filename: Order.99
Directory: E:\CGRF Cases\Cases 2012-13\Tirupati\TPT 99
Template: C:\Documents and Settings\Administrator\Application
Data\Microsoft\Templates\Normal.dot
Title:
Subject:
Author: CGRF
Keywords:
Comments:
Creation Date: 17/08/12 10:14:00 AM
Change Number: 412
Last Saved On: 27/08/12 5:25:00 PM
Last Saved By: CGRF
Total Editing Time: 156 Minutes
Last Printed On: 23/11/13 5:43:00 PM
As of Last Complete Printing
Number of Pages: 3
Number of Words: 557 (approx.)
Number of Characters: 3,178 (approx.)